

APRIL 2016



# Code Report



# Code Report

The monthly *Code Report* is an initiative of the City of Fort Worth's Code Compliance Department aimed at keeping the residents of Fort Worth abreast of the department's services to the community and the results of such efforts.

The Code Compliance Department has six main public service areas:

- Animal Care and Control
- Call Center
- Code Enforcement
- Consumer Health
- Environmental Management
- Solid Waste Services

This second issue of the *Code Report* includes initiatives and results of services for the Animal Care and Control, Code Enforcement, Consumer Health, Environmental Management, and the Solid Waste Services divisions of the Code Compliance Department.

Please notice that, unless noted, the *Code Report* makes use of fiscal year (FY) instead of calendar year. Fort Worth's fiscal year runs from October 1 of a given year to September 30 of the following year.

We value your insights and feedback on the various programs. For comments, suggestions or questions please contact:

Joao Pimentel, AICP – Editor

[Joao.Pimentel@FortWorthTexas.gov](mailto:Joao.Pimentel@FortWorthTexas.gov)

817-392-5157



# Animal Care and Control

Animal Care and Control directs animal shelter operations, animal adoption centers, spay/neuter and low-cost vaccinations clinics, animal ordinance enforcement and public education. Major tasks include enforcing the City's animal regulations, operating three adoption centers, one spay/neuter clinic and one medical treatment clinic.



## March 2016 Statistics

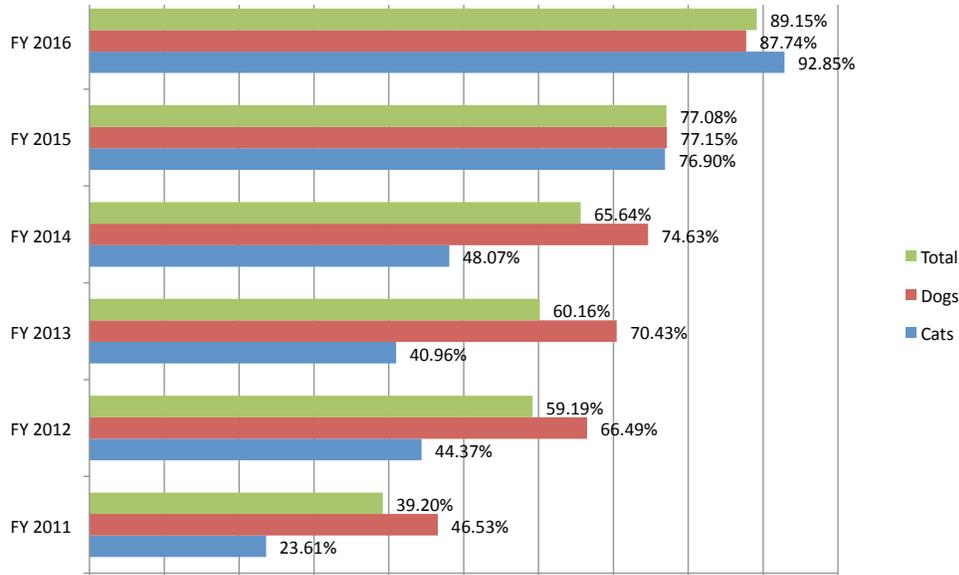
This chart reflects the movement of animals in and out of the shelter during March 2016. Most significant is the shelter's "live release rate" which indicates how many pets successfully left the shelter either through adoption, rescue or return to owner. The daily challenge of managing a municipal shelter is daunting as the Fort Worth Animal Shelter refuses no animals. The vast majority of the animals that come into the shelter are a result of unwanted animals helplessly wandering the streets.

Annual Live Release Rate: 88.4%				
		Dogs	Cats	Total
A	BEGINNING SHELTER COUNT 3/1/2016	399	102	501
	INTAKE (Live Dogs & Cats Only)			
B	From the Public	1046	348	1394
C	Incoming Transfers from Organizations within Community/Coalition	1	3	4
D	Incoming Transfers from Organizations outside Community/Coalition	0	0	0
E	From Owners/Guardians Requesting Euthanasia	5	2	7
F	Total Intake [B + C + D + E]	1052	353	1405
G	Owner/Guardian Requested Euthanasia (Unhealthy & Untreatable Only)	5	2	7
H	ADJUSTED TOTAL INTAKE [F minus G]	1047	351	1398
I	ADOPTIONS	436	78	514
J	OUTGOING TRANSFERS to Organizations within Community/Coalition	133	55	188
K	OUTGOING TRANSFERS to Organizations outside Community/Coalition	0	135	135
L	RETURN TO OWNER/GUARDIAN	340	4	344
	DOGS & CATS EUTHANIZED			
M	Healthy (Includes Owner/Guardian Requested Euthanasia)	0	0	0
N	Treatable - Rehabilitatable (Includes Owner/Guardian Requested Euthanasia)	74	0	74
O	Treatable - Manageable (Includes Owner/Guardian Requested Euthanasia)	11	3	14
P	Unhealthy & Untreatable (Includes Owner/Guardian Requested Euthanasia)	45	29	74
Q	Total Euthanasia [M + N + O + P]	130	32	162
R	Owner/Guardian Requested Euthanasia (Unhealthy & Untreatable Only)	5	2	7
S	ADJUSTED TOTAL EUTHANASIA [Q minus R]	125	30	155
T	SUBTOTAL OUTCOMES [I + J + K + L + S] Excludes Owner/Guardian Requested Euthanasia (Unhealthy & Untreatable Only)	1034	302	1336
U	DIED OR LOST IN SHELTER/CARE	4	6	10
V	TOTAL OUTCOMES [T + U] Excludes Owner/Guardian Requested Euthanasia (Unhealthy & Untreatable Only)	1038	308	1346
W	ENDING SHELTER COUNT 3/31/2016 11:59:00 PM	408	145	553

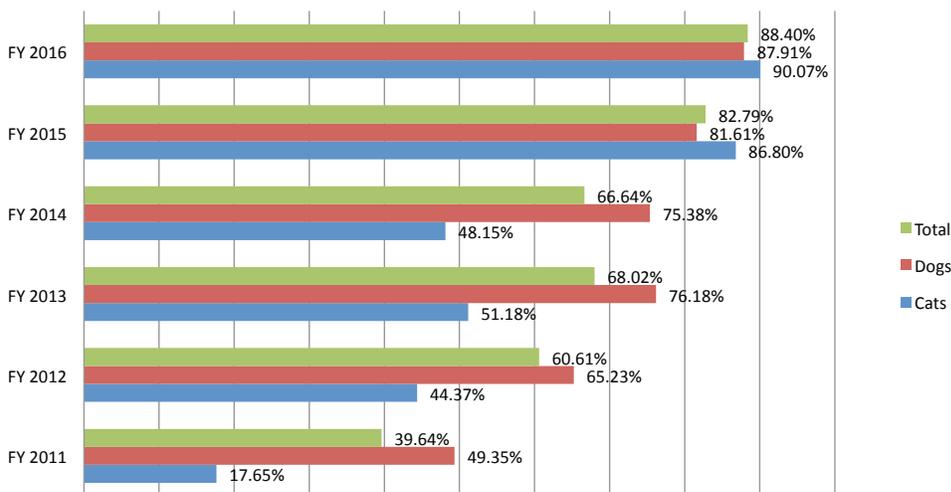
## Live Release Rate

The “live release rate” indicates how many pets successfully left the shelter either through adoption, rescue or return to owner. The February rate of 93.79 percent was a record-setting statistic that is nearly unobtainable by a vast majority of government-supported shelters due to the lack of resources and funding. The success in our community is due to outstanding partnerships that include private donors, non-profit rescue organizations, enforcement agencies and you, the residents of Fort Worth.

### ANNUAL LIVE RELEASE RATE COMPARISON



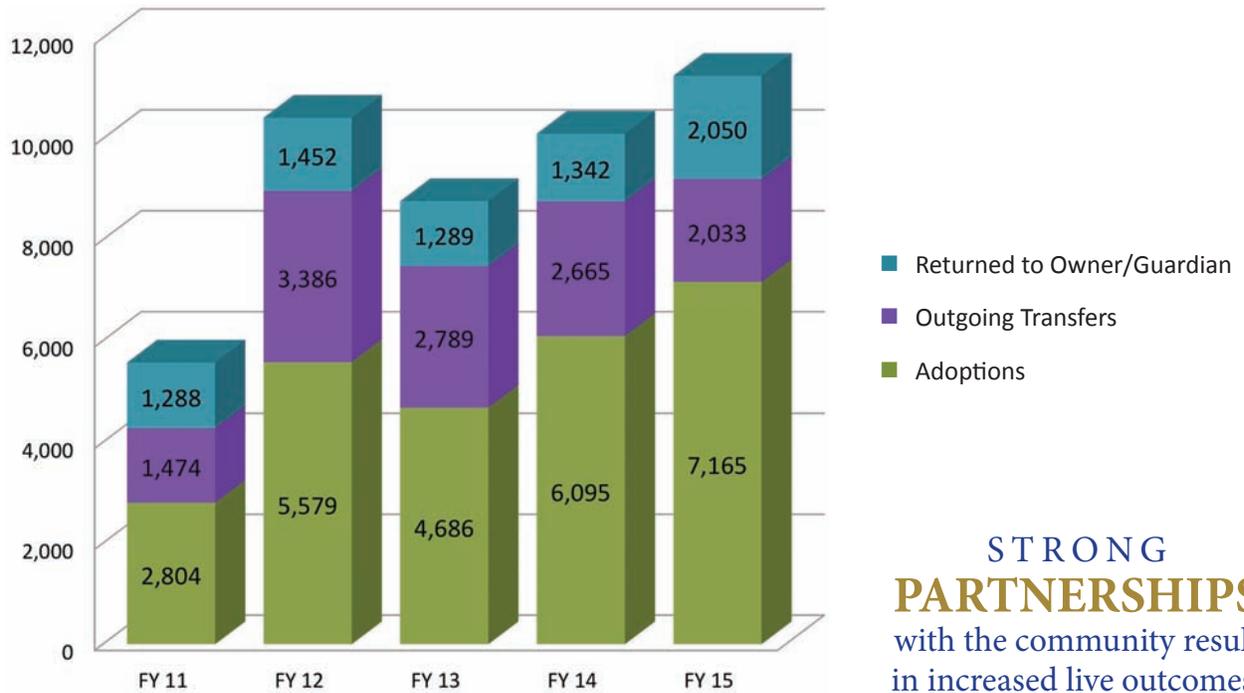
### MARCH LIVE RELEASE RATES BY YEAR



## Outcomes

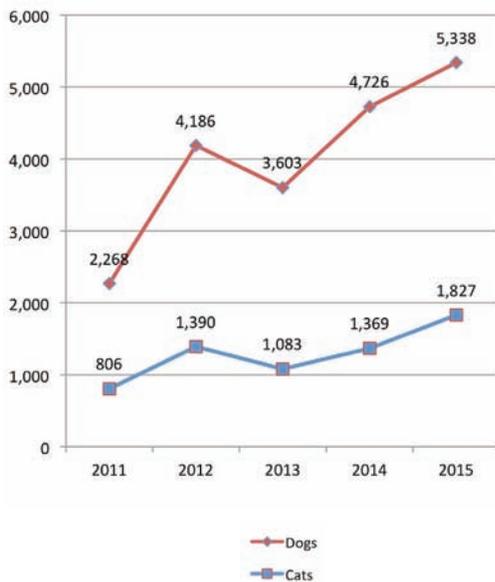
Animals leaving the Shelter through adoptions, outgoing transfers (rescue organizations), and return to owner

### ANNUAL LIVE OUTCOMES COMPARISON



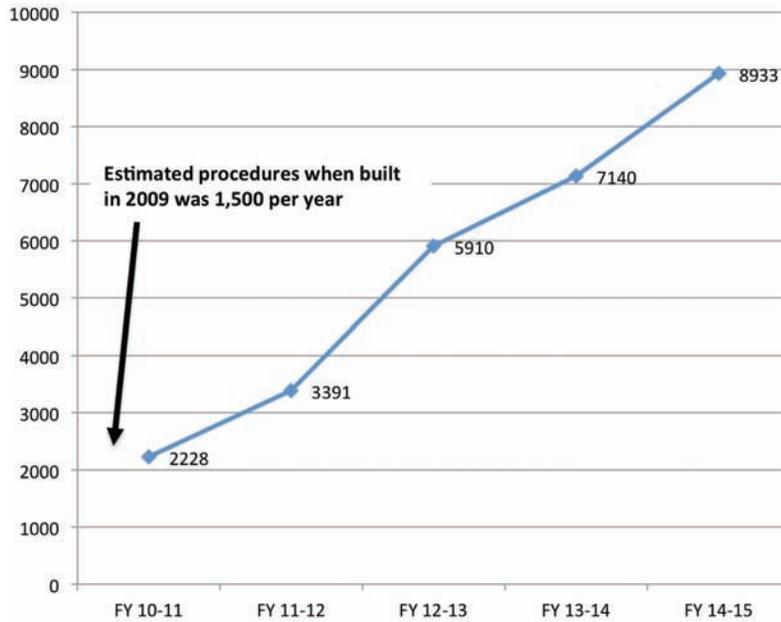
**STRONG PARTNERSHIPS**  
with the community result in increased live outcomes.

### ADOPTIONS



## SPAY AND NEUTER SURGERIES

In order to reduce the stray pet population and to protect the public from safety issues that can occur because of stray animals, all pets that land in the Fort Worth Animal Shelter are spayed and/or neutered before they are adopted, rescued or returned to owners. This chart provides an overview of the dramatic intake of animals coming into the shelter and the mandatory spay/neuter surgeries.

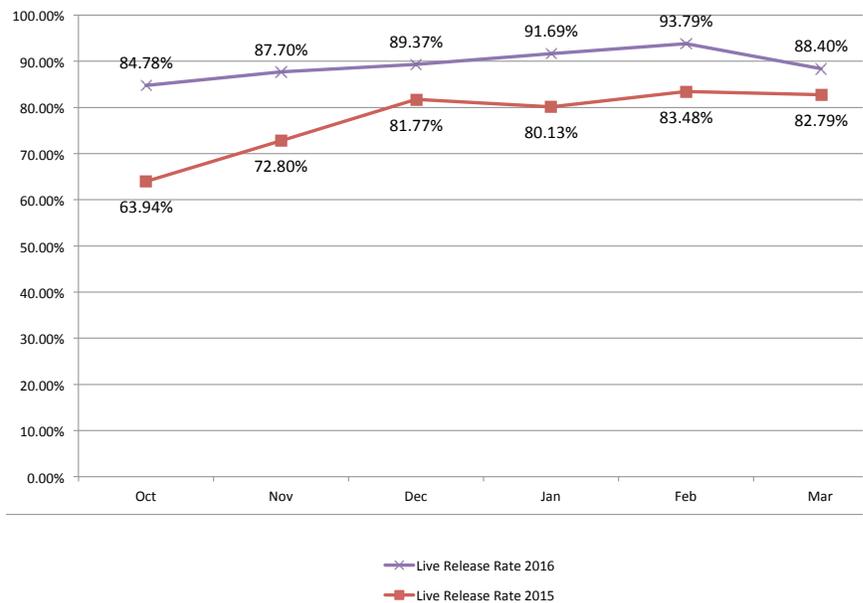


Spaying and neutering animals released from the shelter

**a dramatic decrease in over-pet population in Fort Worth.**



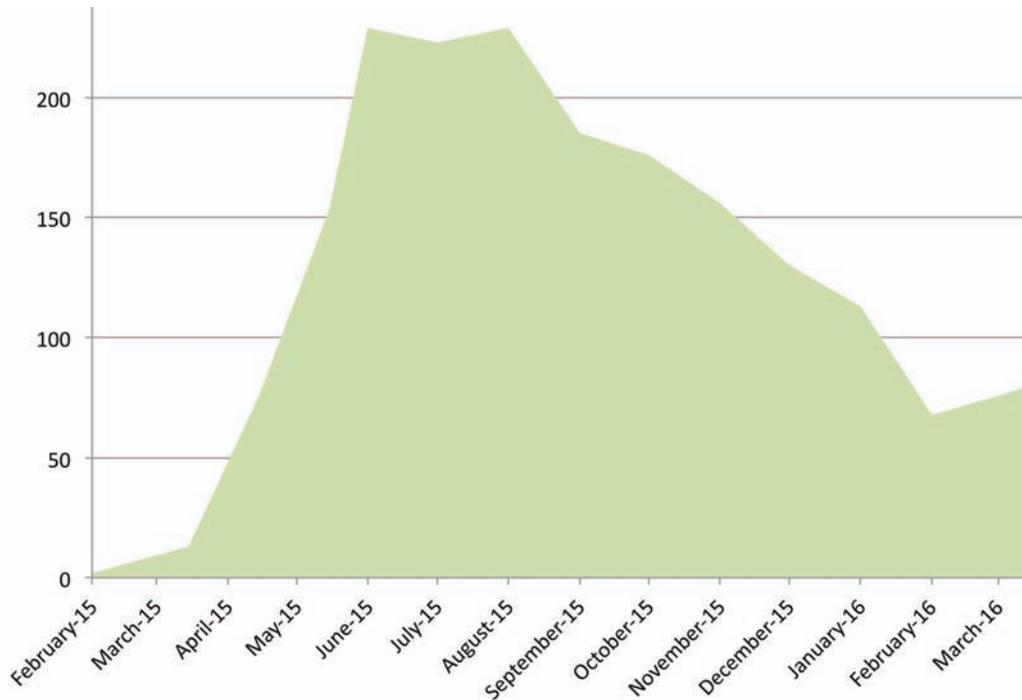
## LIVE RELEASE RATE



## New Foster Program - Cowtown Crashpads

In 2015, the Fort Worth Animal Shelter created its first foster care program entitled Cowtown Crashpads. This program has been a huge success in allowing pets to have the time they need to become adoptable. Pets that enter into the foster program may be recoverings from illness, injuries or may include newborns too young to be adopted.

### ANIMALS IN FOSTER CARE



*Note: Chart reflects calendar year data*

The rise beginning in April and subsequent decrease after August is indicative of more animals in foster care during dog and cat breeding season which follows warmer weather.

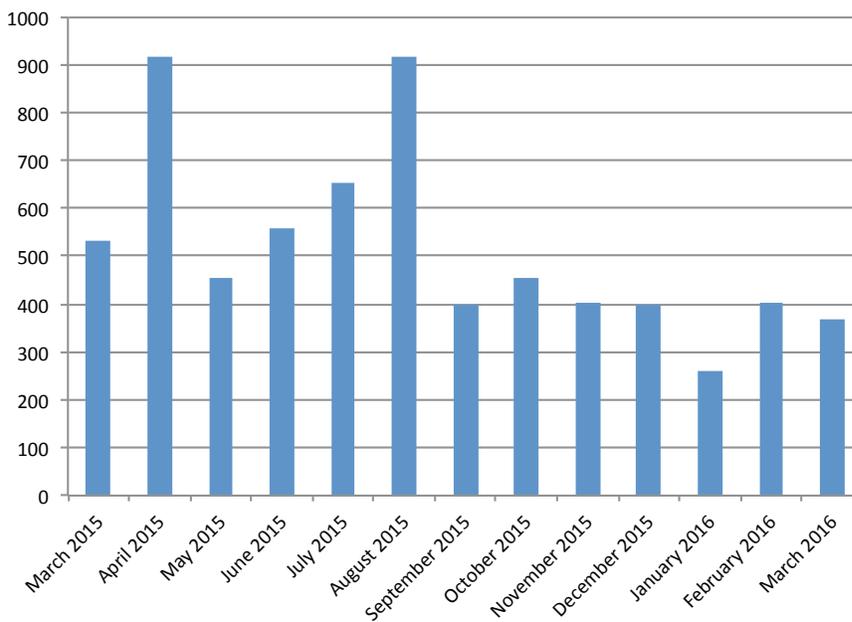


## Volunteer Program

A new volunteer program was established in 2014 to provide much-needed assistance at the animal shelter as well as its two PetSmart Adoption Centers. The program has steadily grown to include volunteers who regularly play and socialize with the pets, assist with special adoption events such as Clear The Shelter, Shelter Pets Rock and offer support to staff.



### VOLUNTEER HOURS



Note: Chart reflects calendar year data

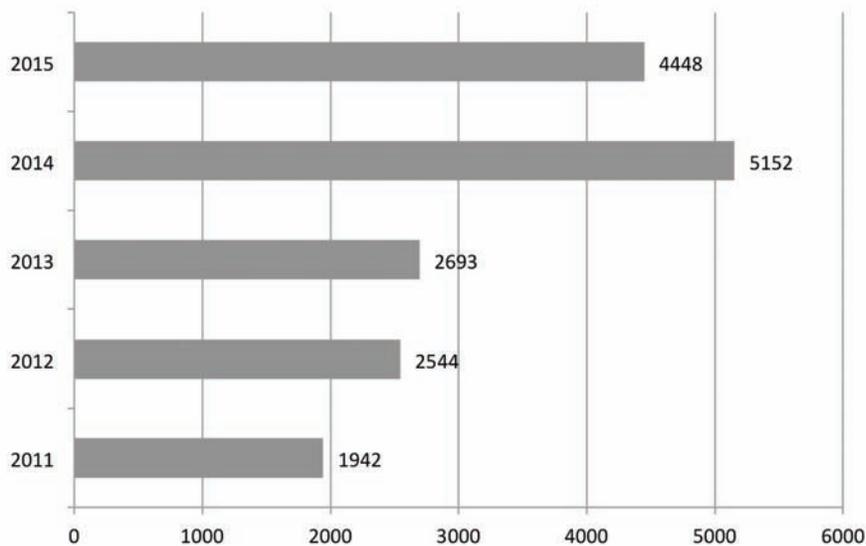
Volunteers spend on average an impressive **300 hours** monthly working with our shelter pets – socializing, mobile adoption events, grooming, and even cleaning up!

## Enforcement and General Citations

The Fort Worth Animal Shelter provides enforcement of a number of state laws and city ordinances to protect the community at large.

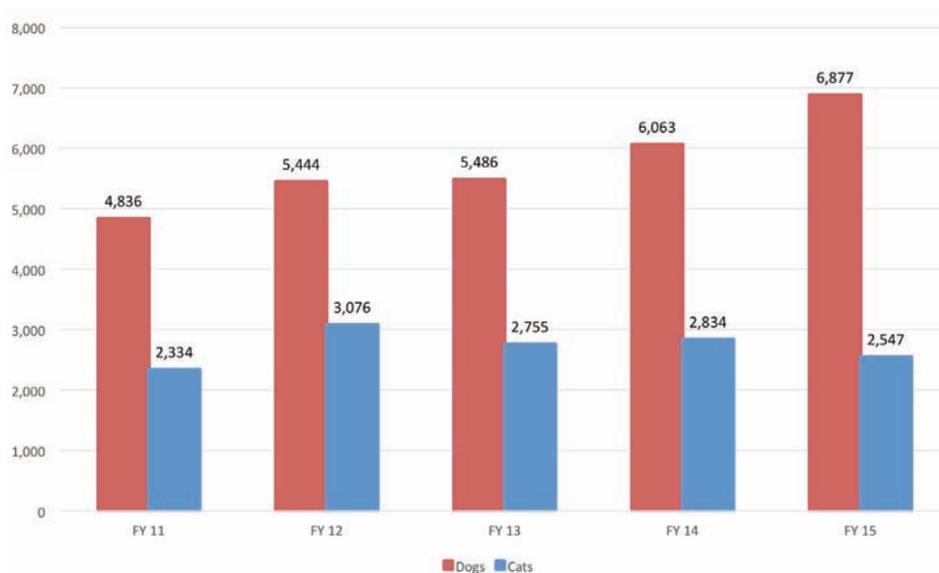
### CITATIONS ISSUED

The number of citations issued depends on the number of stray animals reported in the City of Fort Worth. In 2015 a new program of returning dogs to their owners in the field began. This program combined with an additional stray animal team implemented in 2014 resulted in a decrease in the number of citations written in 2015.



Note: Chart reflects calendar year data

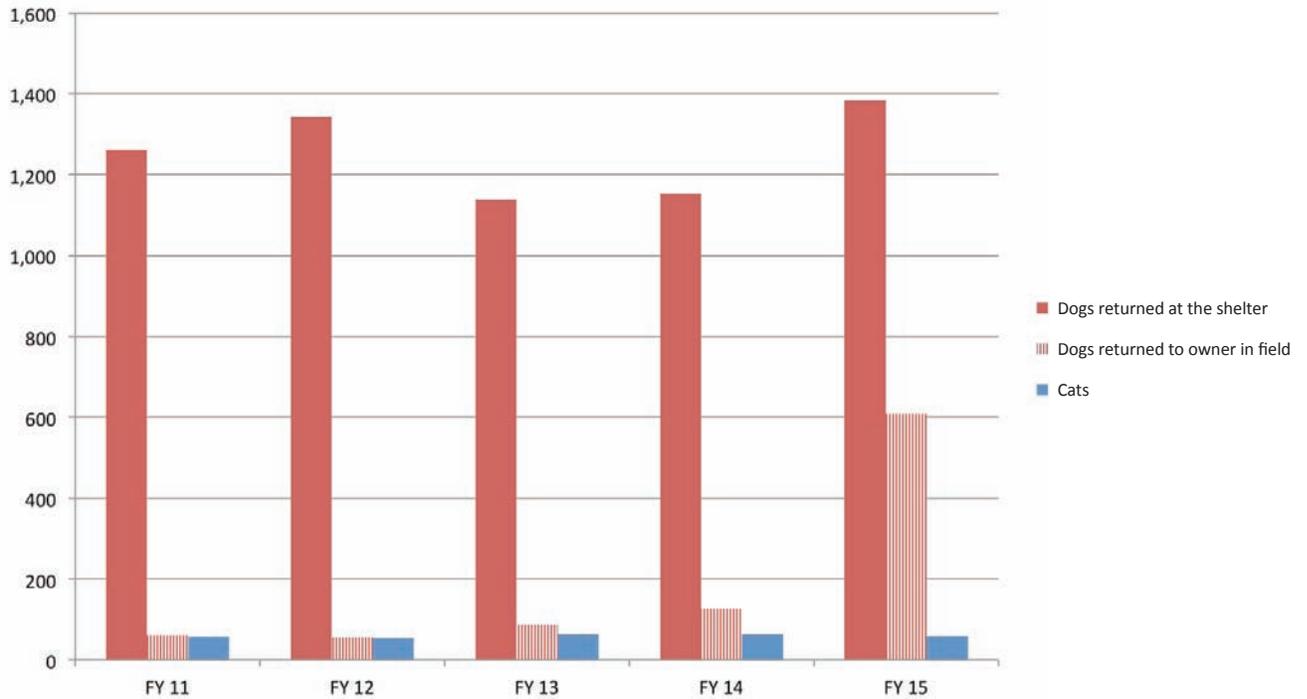
### STRAY ANIMAL CAPTURE



## Return to Owner

A huge effort is made by animal control officers working within the neighborhoods to return stray/lost pets to their owners without impounding the pets at the shelter. Pets who wear a collar with the city license tag or pets who are micro-chipped have a high rate of being returned to their owners.

### RETURNED TO OWNER

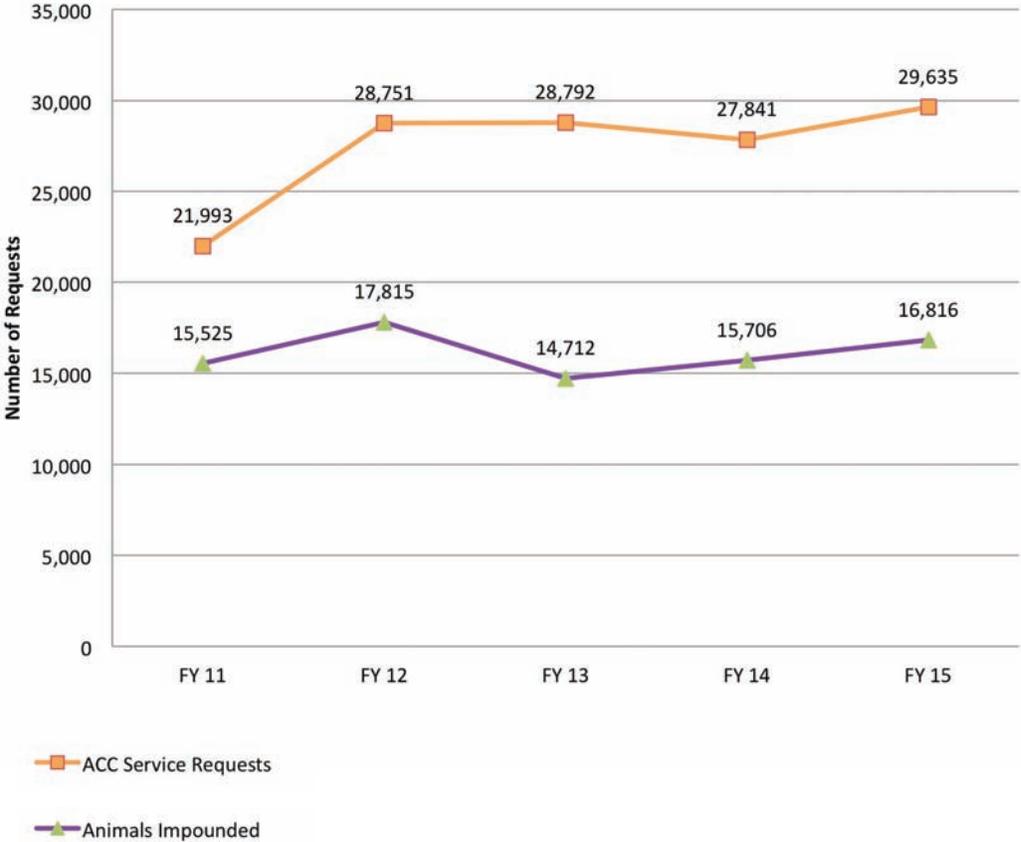


*Note: Animal Control Officers do not actively seek out and capture stray cats. Those that are captured are returned to their places of origin under the Trap, Neuter, Vaccinate & Return program*

# ANIMAL CARE AND CONTROL

## REQUEST FOR SERVICE

In 2014-2015, Fort Worth Animal Care & Control received nearly 30,000 calls for service regarding animal issues. Those calls include all animal welfare issues from stray or injured animals; animals in danger to wildlife and livestock.



## Resources

### DATA QUALITY & CONTROL

Tony Hiller

817-392-6981

[Tony.Hiller@FortWorthTexas.gov](mailto:Tony.Hiller@FortWorthTexas.gov)

### FOR ANIMAL QUESTIONS

817-392-1234

### ADOPT A PET

[FortWorthTexas.gov/animals/adoption](http://FortWorthTexas.gov/animals/adoption)

### REPORTING AN ANIMAL ISSUE

[CityOfFortWorth.wufoo.com/forms/animal-issue-report-form/](http://CityOfFortWorth.wufoo.com/forms/animal-issue-report-form/)

### FIND AN ADOPTION CENTER

[FortWorthTexas.gov/animals/adoption](http://FortWorthTexas.gov/animals/adoption)

### LICENSE YOUR PET

[FortWorthTexas.gov/animals/fees](http://FortWorthTexas.gov/animals/fees)

### FRIENDS OF HENRY AND SCOUT - DONATE TO HELP SHELTER PETS

[FortWorthTexas.gov/animals/donate](http://FortWorthTexas.gov/animals/donate)

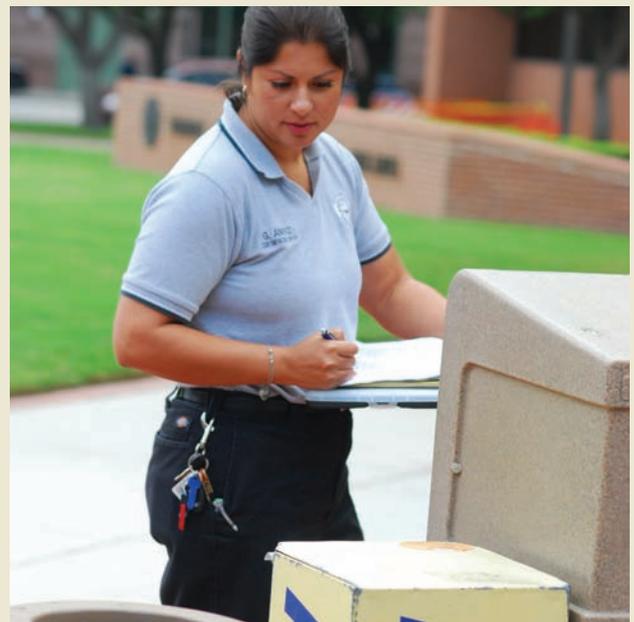
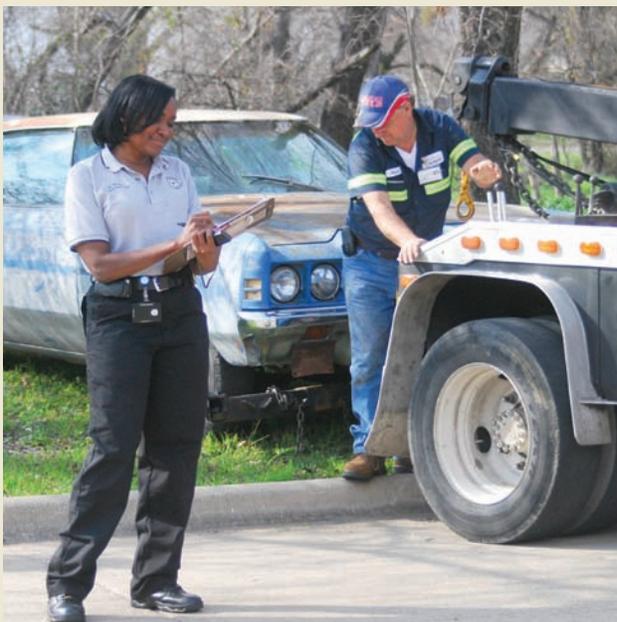
### LOST AND FOUND PETS

[FortWorthTexas.gov/animals/foundpets](http://FortWorthTexas.gov/animals/foundpets)



# Code Enforcement

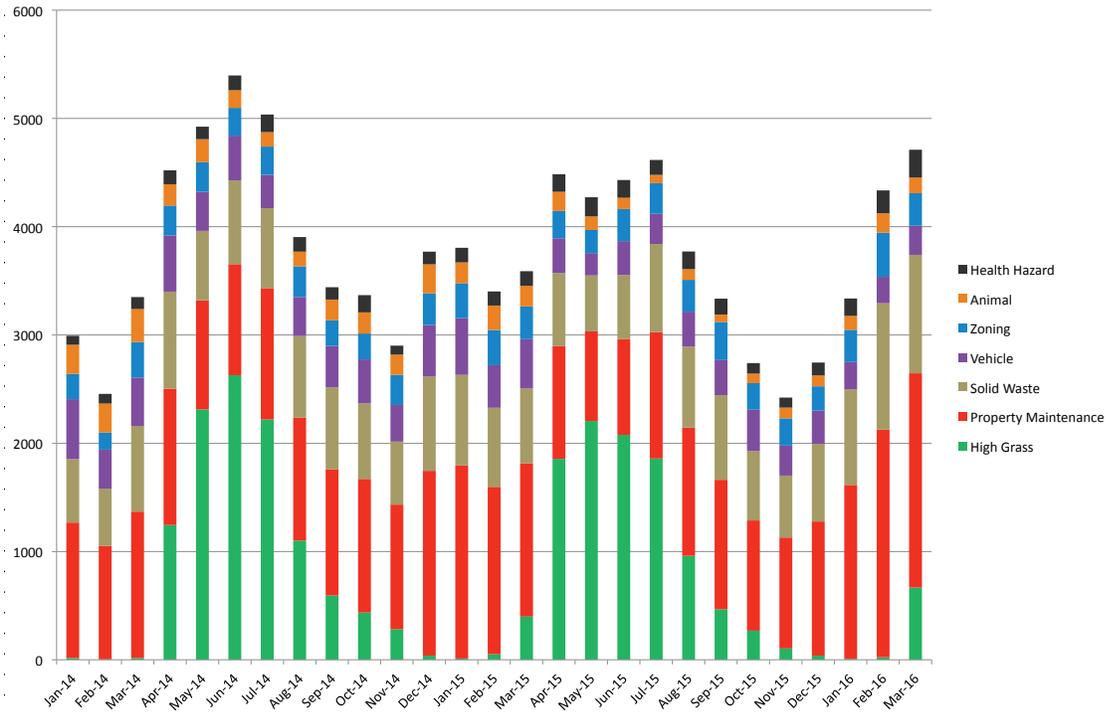
Code Enforcement has two divisions: the Neighborhood Investigations Division and the Building Standards Division which both maintain Fort Worth's status as a clean, livable city by ensuring property complies with rules set by City Council. Code Officers routinely patrol assigned neighborhoods for code violations and investigate complaints with a mission of abating issues and educating residents.



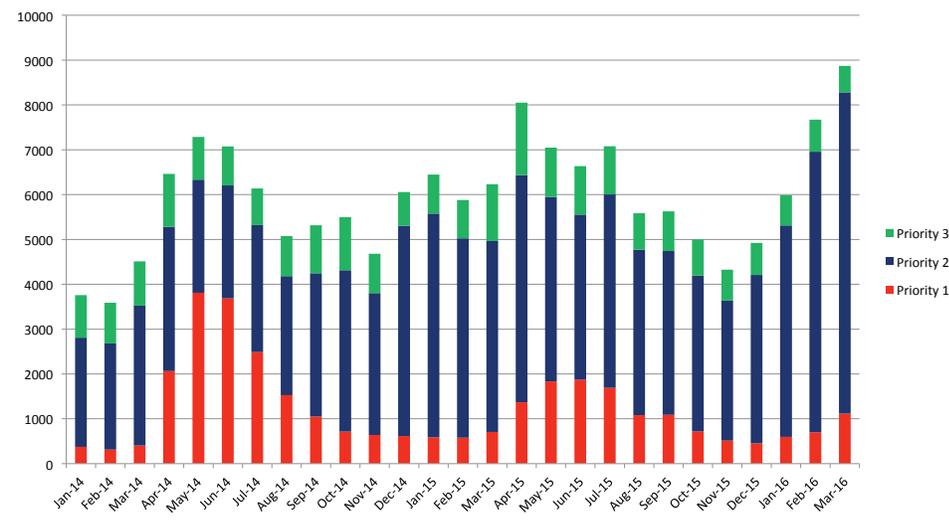
# Neighborhood Investigations Division

The Neighborhood Investigations Division consists of the neighborhood Code Officers who investigate violations such as high grass, open and vacant structures, junk vehicles, accumulation of debris, contaminated bulk waste and zoning issues.

## VIOLATIONS WORKED



## VIOLATIONS BY PRIORITY



Neighborhood Code Officers work violations based on priority.

Priority 1 violations are the most dangerous, such as sewage leaks, stagnant water, open/vacant structures and grass over 24 inches in height.

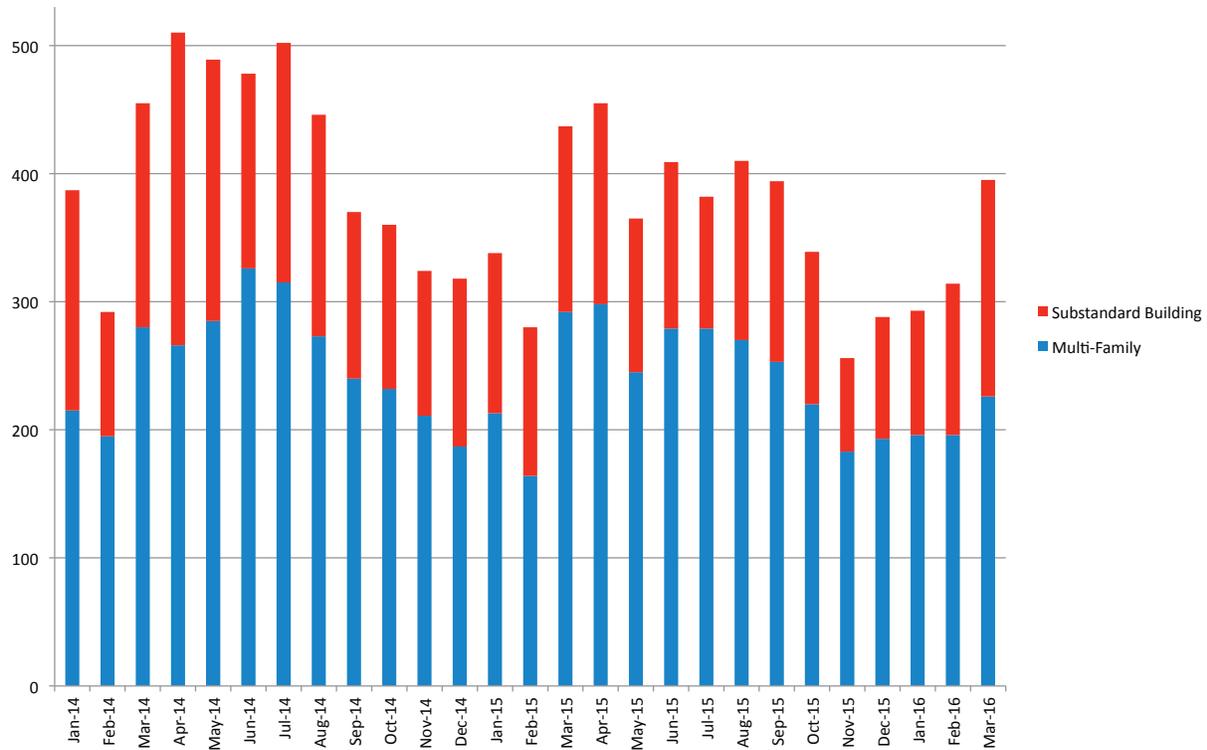
Priority 2 violations include accumulation of debris, bulk waste violations, junk vehicles, outside storage, animal violations and grass between 12 and 24 inches in height.

Priority 3 violations include garbage/recycling cart violations and garage sales.

# Building Standards Division

The Building Standards Division consists of the Substandard Buildings Section and the Multi-Family Registration & Inspection Program. The substandard building Code Officers inspect residential and commercial structures while the multi-family Code Officers focus on apartment complexes and properties with three or more units.

## VIOLATIONS WORKED



A substandard structure is any building that does not meet the standards or specifications established in the building, plumbing, electrical and mechanical codes



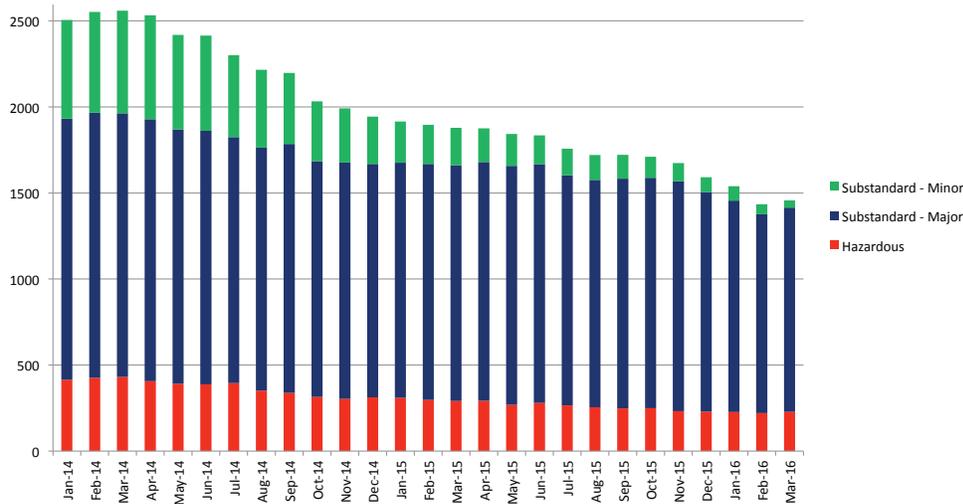
may endanger the life, health and safety of the public.

## Substandard Structures

A substandard structure is any building that does not meet the standards or specifications established in the building, plumbing, electrical and mechanical codes and endangers the life, health and safety of the public.

### SUBSTANDARD STRUCTURE CASES BY CATEGORY

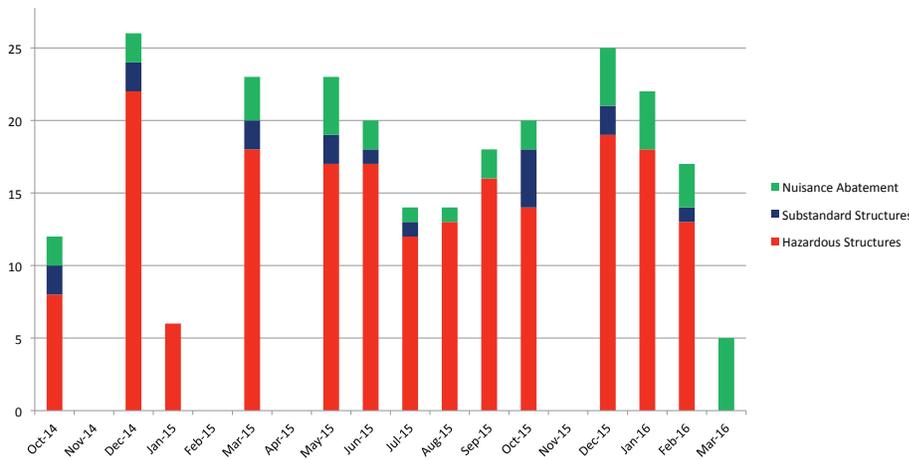
Structures are prioritized based on three categories. Hazardous structures are the most dangerous and need to be repaired or demolished as soon as possible. Due to limited staffing resources, minor substandard structures are now referred to external partners so Code Officers can address the most dangerous violations.



### BUILDING STANDARDS COMMISSION ORDERS BY CATEGORY

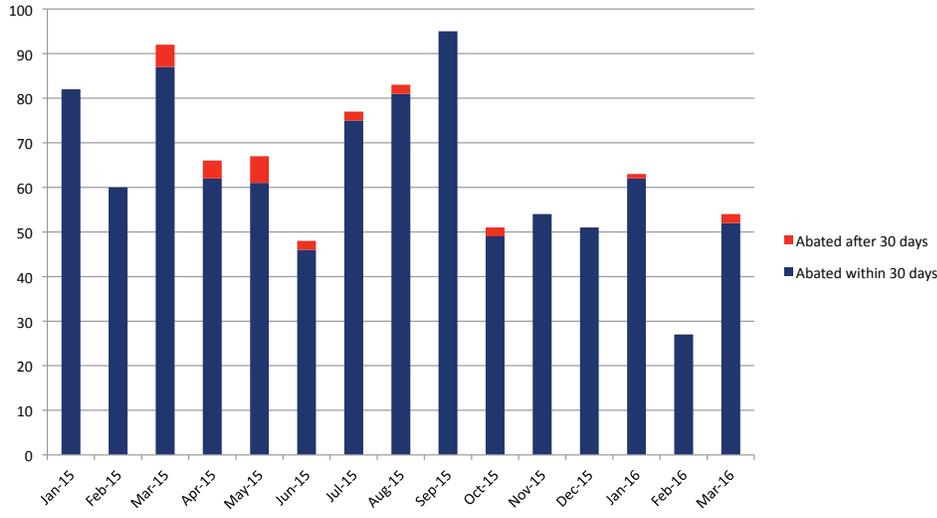
When property owners fail to repair or demolish substandard structures, the property may be taken before the Building Standards Commission. This Commission has the authority to order an owner to comply with all applicable laws and ordinances, including repair or demolition of a structure. They also have the authority to order a property owner to remove or abate a nuisance, such as large accumulations of debris.

The Commission does not meet in November or during inclement weather.



## OPEN AND VACANT STRUCTURE VIOLATIONS

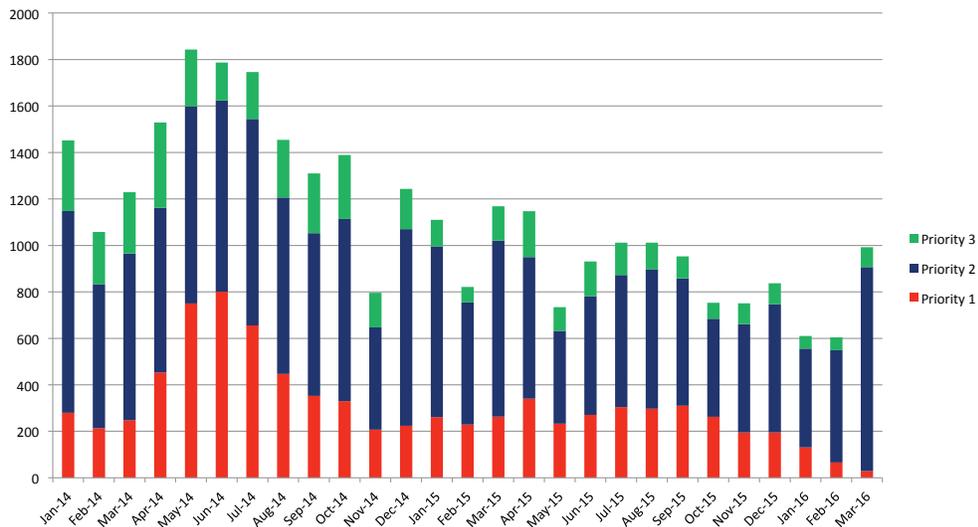
When abandoned structures remain open and unsecured, they provide opportunities for illegal activities such as prostitution and drug sales. Sometimes vagrants gain access and burn structures down while trying to stay warm in winter months. Abandoned structures also can deteriorate, becoming eyesores and promoting urban blight.



## Code Enforcement Safe Neighborhood Initiatives

A Safe Neighborhood Initiative is a concentrated educational effort to remove blight and improve a neighborhood by encouraging cooperation and increasing neighborhood pride. Code Officers go door-to-door educating residents about code violations. Residents are given an opportunity to abate any existing violations identified during the discussion. If not abated within a given timeframe, property owners and residents are then issued notices of violation. If necessary, enforcement action is taken.

## VIOLATIONS BY PRIORITY



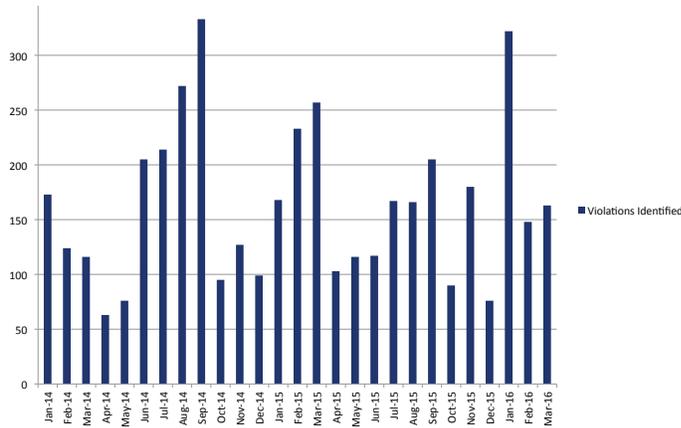
## Fort Worth Code Rangers

The Fort Worth Code Rangers is a voluntary program that seeks to promote healthy neighborhoods through community empowerment and action by establishing and maintaining a strong relationship between citizen organizations and the Code Compliance Department.

Trained Code Ranger participants provide reports of suspected code violations. The city then sends courtesy letters to property owners and residents regarding possible code violations in an effort to improve the appearance and safety of the neighborhood. The goals of the program are to:

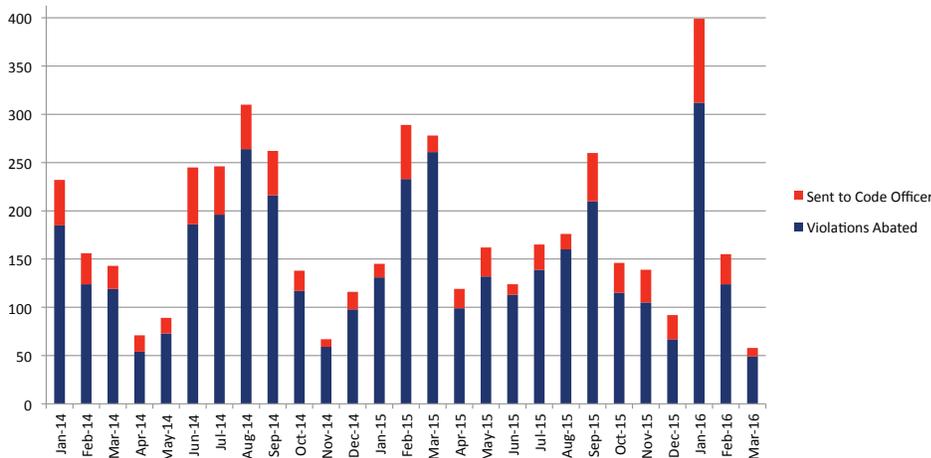
- Encourage residents and property owners to maintain their homes and yards in order to preserve property values and discourage crime.
- Allow Code Officers the opportunity to devote more time to chronic, dangerous or complicated issues affecting the neighborhood.
- Create a greater sense of community in each neighborhood by encouraging cooperation and increasing neighborhood pride.
- Make Fort Worth a cleaner, safer and more attractive place for all residents.

### VIOLATIONS IDENTIFIED BY CODE RANGER VOLUNTEERS



Become a  
**CODE RANGER**  
and help your community!  
Call 817-392-1234 for details.

### CODE RANGER VOLUNTEERS – ABATEMENT RATIO



## Resources

### NEIGHBORHOOD INVESTIGATIONS DATA QUALITY AND CONTROL

Glenn Neal

817-392-6992

[Glenn.Neal@FortWorthTexas.gov](mailto:Glenn.Neal@FortWorthTexas.gov)

### BUILDING STANDARDS DATA QUALITY AND CONTROL

Chris McAllister

817-392-2766

[Chris.McAllister@FortWorthTexas.gov](mailto:Chris.McAllister@FortWorthTexas.gov)

### FOR CODE ENFORCEMENT

817-392-1234

### SUBMIT A COMPLIANT

[FortWorthTexas.gov/codecompliance/](http://FortWorthTexas.gov/codecompliance/)

### CHECK COMPLIANT STATUS

[FortWorthTexas.gov/codecompliance/](http://FortWorthTexas.gov/codecompliance/)

### FIND YOUR CODE OFFICER

[FortWorthTexas.gov/codecompliance/](http://FortWorthTexas.gov/codecompliance/)

### ONE ADDRESS

From your trash day to permits and crime around your home, find it by entering your address

[oneaddress.FortWorthTexas.gov/](http://oneaddress.FortWorthTexas.gov/)

### CODE RANGERS PROGRAM

[FortWorthTexas.gov/coderangers/](http://FortWorthTexas.gov/coderangers/)

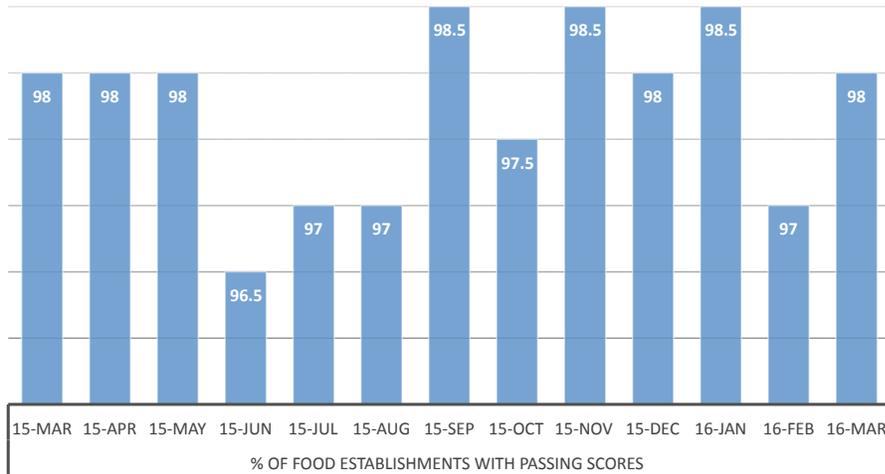
# Consumer Health

Consumer Health staff provides health inspections, complaint investigations and education. Major tasks include enforcing the City's community health ordinances at permitted facilities and ensuring public safety by coordinating mosquito surveillance & prevention activities, as well as enforcing the game room ordinance.



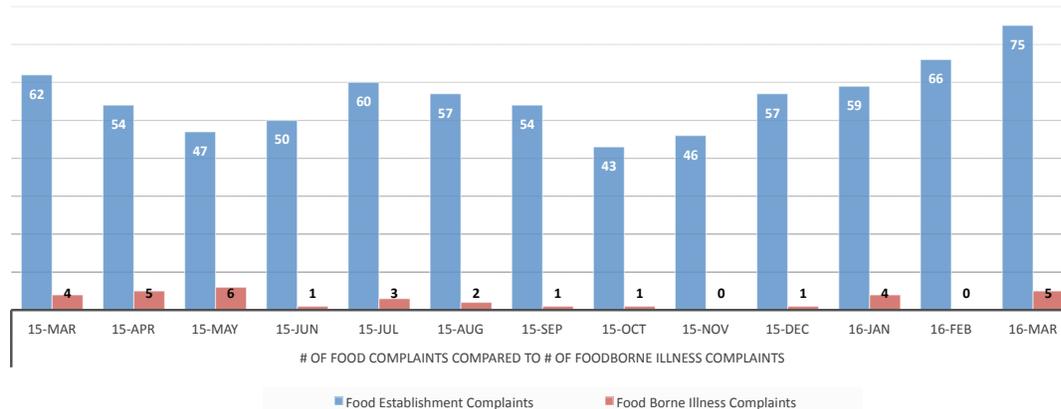
## FOOD ESTABLISHMENTS WITH PASSING SCORES 2015 - 2016

The Consumer Health Division conducts more than 6,000 inspections annually in food establishments. This includes restaurants, child care kitchens and grocery stores. It also includes the corner stores, bars and gourmet food trucks that have become popular in Fort Worth. Our employees work with business owners to ensure food safety. Businesses that compromise food safety are given demerits during the inspection. This chart shows the percent of businesses that earn less than 30 demerits and “pass” their health inspection. Businesses that earn more demerits are subject to being closed and not allowed to reopen until they can serve food safely to our citizens.



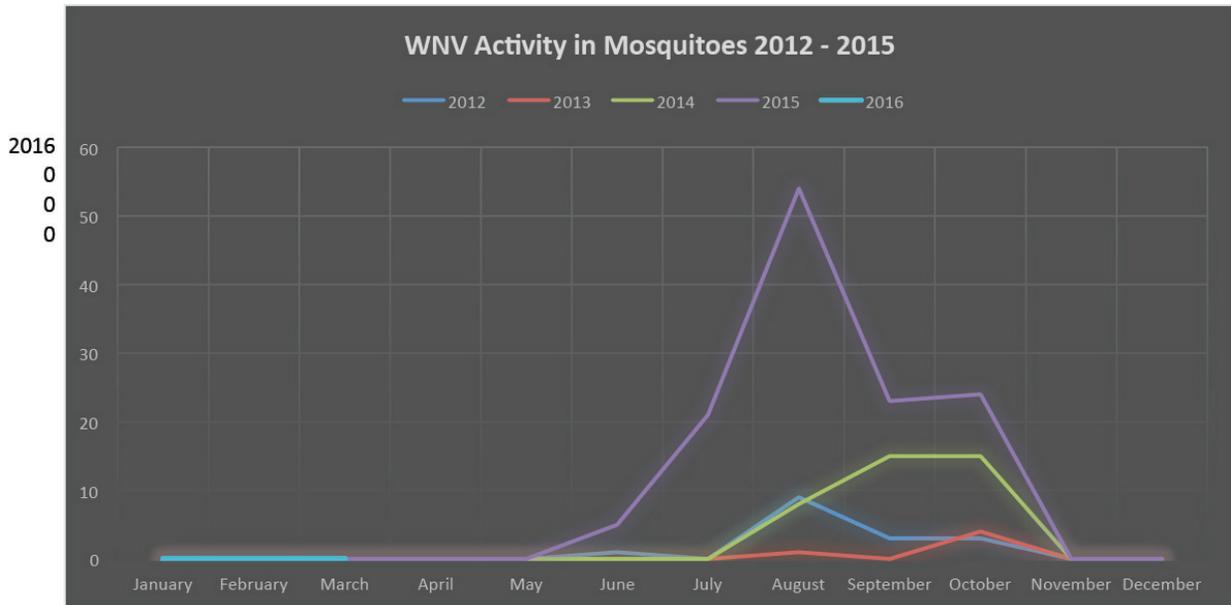
## FOOD COMPLAINTS COMPARED TO FOOD BORNE ILLNESS COMPLAINTS

Preventing food borne illness or food poisoning is a top priority in Consumer Health. We investigate each report of food borne illness received from Tarrant County Public Health within 24 hours, most investigations are conducted within the same calendar day. The immediate response is necessary to stop the possible spread of illness. Consumer Health intervenes to address citizen complaints when they have concerns about a food establishments operations that could lead to a food borne illness. These complaints are more common, as indicated in the chart, and are addressed based on the risk of illness that is associated with the complaint. Consumer Health maintains a record of investigating 95% of these complaints within 72 hours.



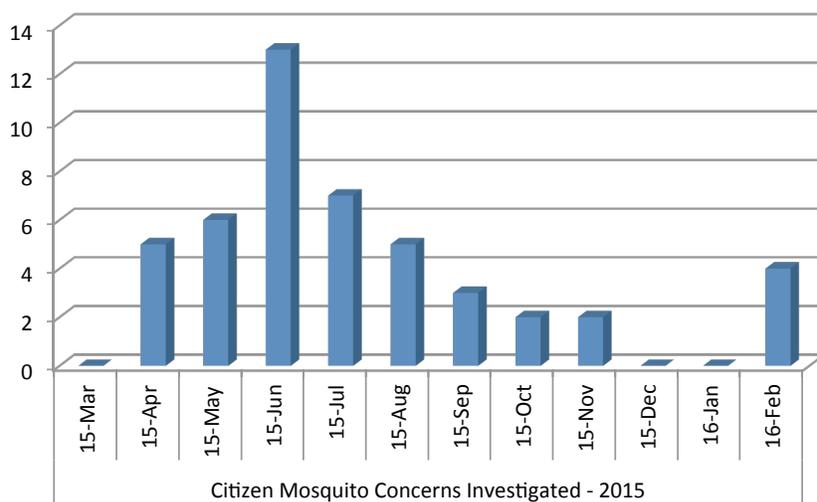
## WEST NILE VIRUS ACTIVITY IN MOSQUITOES 2012 - 2015

Mosquito diseases are spread to humans through their bite. The Consumer Health Division collects samples of mosquitoes from May to October to test them for West Nile Virus. We use this data to target our prevention and education efforts to prevent the spread of those diseases to citizens that are at the highest risk locations. After 2012, when the West Nile Virus illness became a risk in the North Texa area, we have partnered with the University of North Texas Health Science Center to have a cost effective surveillance program that is based on measuring the risk of illness and preventing it. Our targeted education and mosquito spraying program is initiated based on our findings each week during the “mosquito season”. The chart below shows mosquitoes that tested positive for the West Nile Virus each month.



## REPORTED CITIZEN CONCERNS = MOSQUITO INVESTIGATIONS

Citizen concerns regarding mosquitoes are typically investigated within 24 hours. Consumer Health staff treat any stagnant water that they find to prevent mosquito growth and educate the residents regarding mosquito prevention.



## Resources

### DATA QUALITY AND CONTROL

Wyndie Turpen, RS

817-392-6982

[Wyndie.Turpen@FortWorthTexas.gov](mailto:Wyndie.Turpen@FortWorthTexas.gov)

### CONSUMER HEALTH

[FortWorthTexas.gov/health/](http://FortWorthTexas.gov/health/)

817-392-7255

### PROTECT YOURSELF FROM MOSQUITOES

[FortWorthTexas.gov/mosquitoes/](http://FortWorthTexas.gov/mosquitoes/)

# Environmental Management

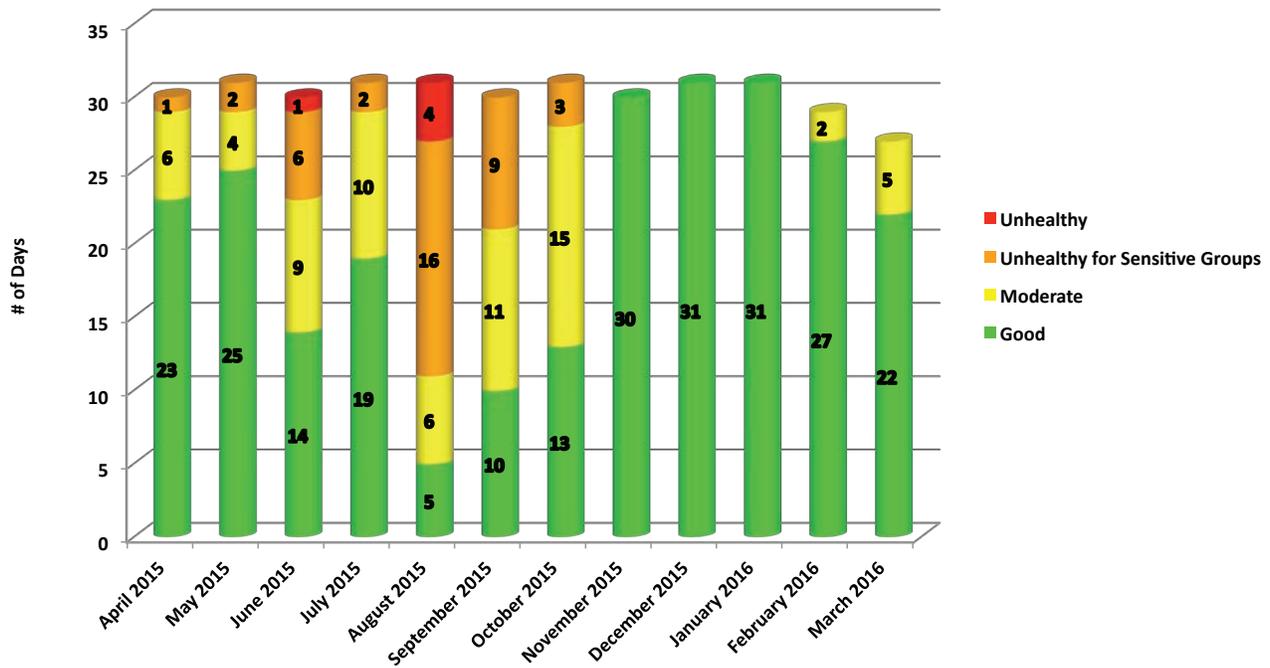
The Environmental Management Division ensures compliance with federal, state, and local environmental regulations to promote a clean and healthy environment. Staff monitors ambient air and local water quality, investigates concerns of environmental contamination, ensures environmental permit compliance, and provides safe household and city-generated hazardous waste disposal. Staff is also engaged in the brownfields program to encourage revitalization of economically distressed areas. These programs support economic development in Fort Worth through the integration of environmental assessment, remediation, and education. Additionally, staff will provide management strategies and policy oversight for litter management in the coming months.



## AIR QUALITY INDEX

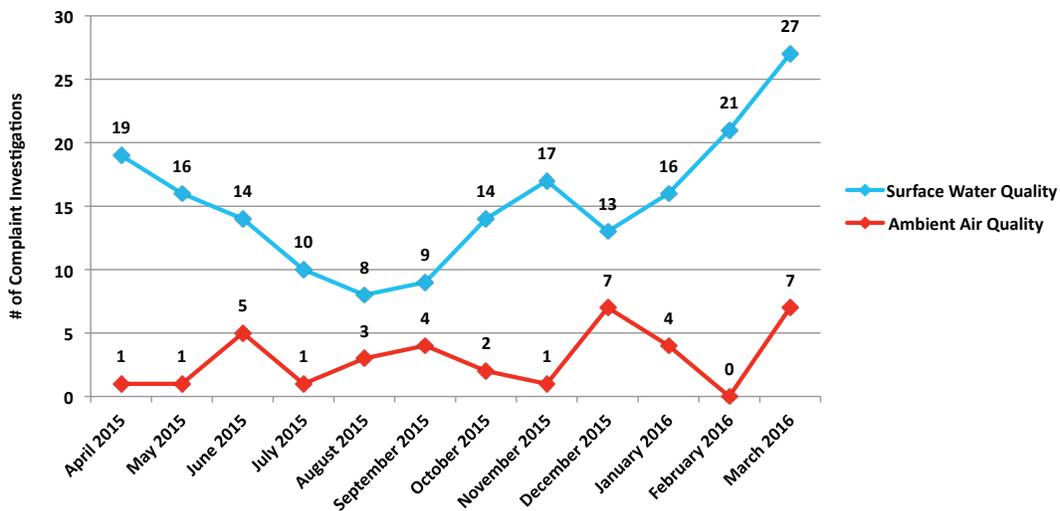
The Air Quality Index (AQI) is used to report daily air quality. It tells how clean or polluted the air is, and what associated health effects might be a concern for people. The AQI focuses on health effects a person may experience within a few hours or days after breathing polluted air. Although there are five major pollutants being monitored in our area (ground-level ozone, particle pollution (also known as particulate matter), carbon monoxide, sulfur dioxide, and nitrogen dioxide), ozone is of the greatest concern here.

The higher the AQI value, the greater the level of air pollution and the greater the health concern. For example, an AQI value of 50 represents good air quality with little potential to affect public health, while an AQI value over 300 represents hazardous air quality. Although air pollutants like ozone are monitored every day, the “ozone season” in the Dallas-Fort Worth area runs March 1 through October 31, when conditions are most likely cause an air action alert day.



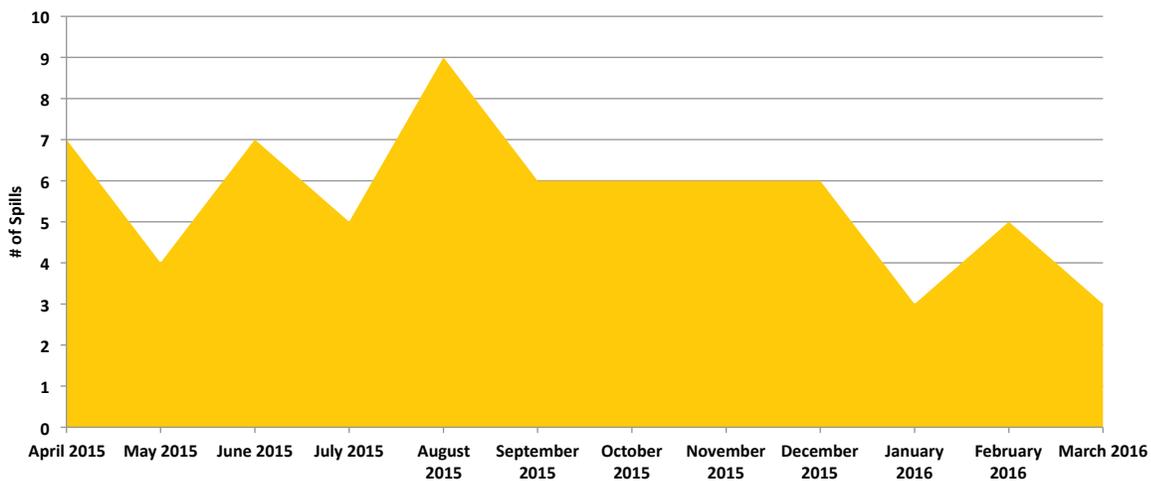
## ENVIRONMENTAL COMPLAINTS INVESTIGATED

Environmental Management staff responds to citizen complaints concerning air and surface water quality issues. By way of example, these concerns can take the form of odors or excessive emissions from a business, sediment runoff from a construction site, or improper dumping of material down a storm drain. Pollution complaints can be reported online, through the Environmental Management web page - [FortWorthTexas.gov/env/](http://FortWorthTexas.gov/env/), or by calling the Environmental Hotline at 817-392-1234.



## HAZARDOUS MATERIAL SPILL RESPONSE

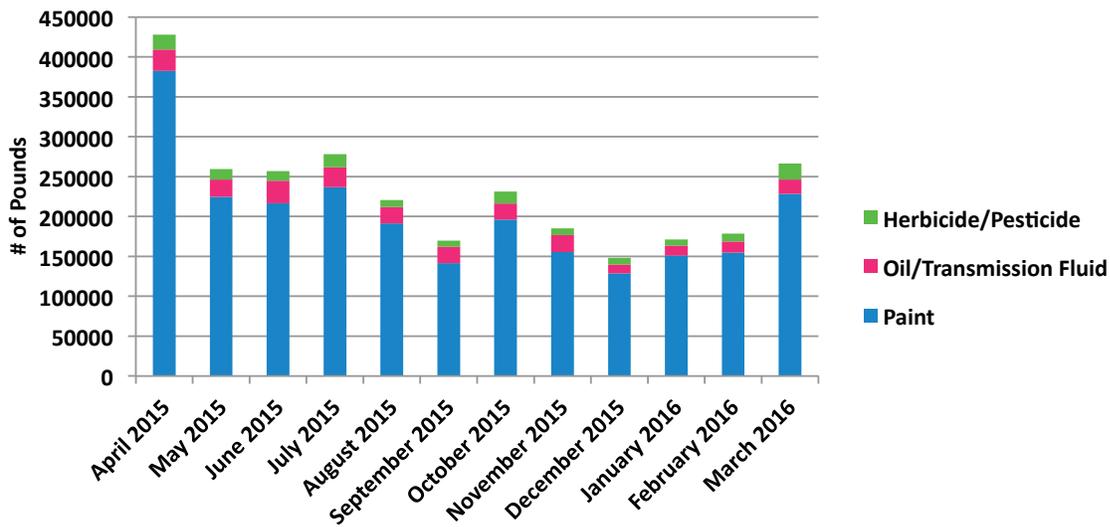
Environmental Management is tasked with responding to hazardous material spills on public roads 24 hours a day, 365 days a year. The primary objective in spill response is to ensure no hazardous material makes its way into storm drains or directly into the City's creeks, lakes, and river and if it does, take the necessary steps to correct the situation. The Division also makes sure that the responsible party absorbs the costs of any necessary clean up.



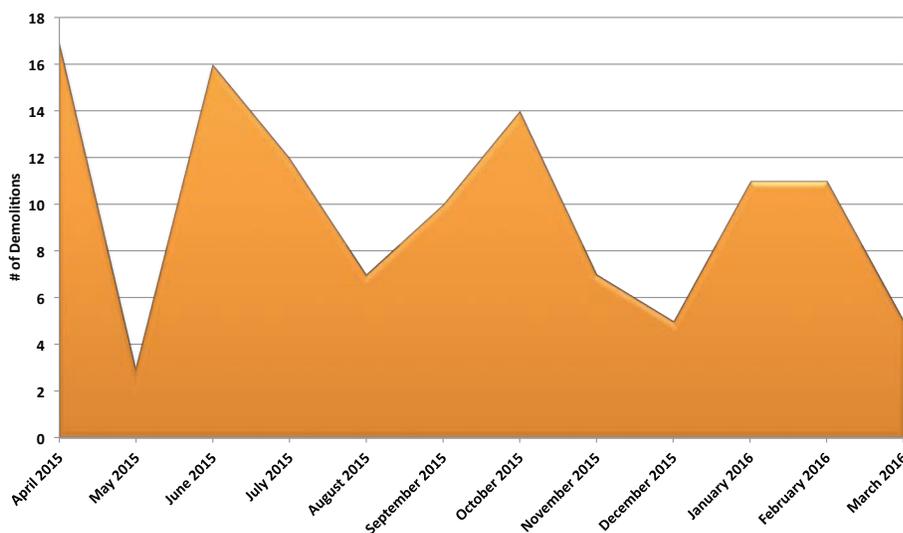
## ENVIRONMENTAL COLLECTION CENTER

The Environmental Collection Center (ECC) provides the citizens of Fort Worth with a safe, free, and environmentally appropriate way of disposing of their household hazardous waste. These wastes include batteries, lightbulbs, cooking oil, automotive fluids, cleaning and lawn/garden chemicals, and paint. The ECC is open Thursday – Saturday in addition to mobile collections of the Crud Cruiser, which operate throughout the City from April to November. To support the costs of the program, Fort Worth has approximately 50 customer cities which pay a per household fee for their residents to use the ECC.

It is important to note that the ECC cannot accept waste from businesses and certain types of waste like ammunition, explosives, electronics, appliances, and medical waste.



## DEMOLITIONS



Substandard and unsafe buildings are a threat to public health and safety and reduce property values in a neighborhood. When buildings such as these come to the Division’s attention – generally through citizen complaints, a lengthy investigation process begins to determine if repairs can be made or demolition of the building may be warranted. Should demolition be recommended, further legal processes ensure all appropriate rules are followed and the structure is torn down.

## Resources

### DATA QUALITY AND CONTROL

Betsi Chatham

817-392-6302

[Catherine.Chatham@FortWorthTexas.gov](mailto:Catherine.Chatham@FortWorthTexas.gov)

### ENVIRONMENTAL MANAGEMENT

[FortWorthTexas.gov/env/](http://FortWorthTexas.gov/env/)

### ENVIRONMENTAL COLLECTION CENTER

[FortWorthTexas.gov/env/ecc/](http://FortWorthTexas.gov/env/ecc/)

### TO REPORT AIR OR STORMWATER POLLUTION

817-392-8700

# Solid Waste Services

The Solid Waste Services Division manages the garbage, recycling and waste reduction services for the citizens of Fort Worth. All curbside collections are provided by contractors. More than 212,000 single family residences receive weekly garbage, yard waste and recycling collection. Bulk waste is collected monthly.

Fees are charged through the water billing system and assessed based on garbage cart size. We offer 32, 64 and 96 gallon carts; this is called a Pay as You Throw (PAYT) system and all solid waste services are included in the fee.

Commercial collection is open market, allowing businesses to choose their own contractor from permitted commercial solid waste haulers.



## Primary Sections

**Contract Compliance** section duties include oversight of the following contracts:

- Curbside Collections – Waste Management
- Landfill Operations – Republic Services
- Recycle Processing – Waste Management
- Cart Purchases and Maintenance – Toter
- Roll-Off container transportation for Drop off Stations – Republic Services
- Bulk Disposal – Progressive Waste Solutions
- City Facilities Garbage and Recycling – Republic Services

**Litter and Illegal Dumping Operations** section is primarily responsible for the following:

- Responses to illegal dumping complaints; including abatement
- Collection of dead animals from residences and on city streets
- Responses to litter complaints; including abatement
- Code Enforcement activities related to illegal dumping and litter

**Drop-off Station** section is responsible for managing operations at the three existing Drop-Off Stations with the fourth under construction. There is no additional charge for Fort Worth residential solid waste customers to use the Drop-Off Stations. The Drop-off Stations accept excess garbage, brush, bulk items and recycling. Citizens can also drop-off tires, electronics and household items for recycling or re-use.



### DROP-OFF STATIONS

2400 Brennan Ave., 76106  
West of I-35W  
(Mapsc0 63E)

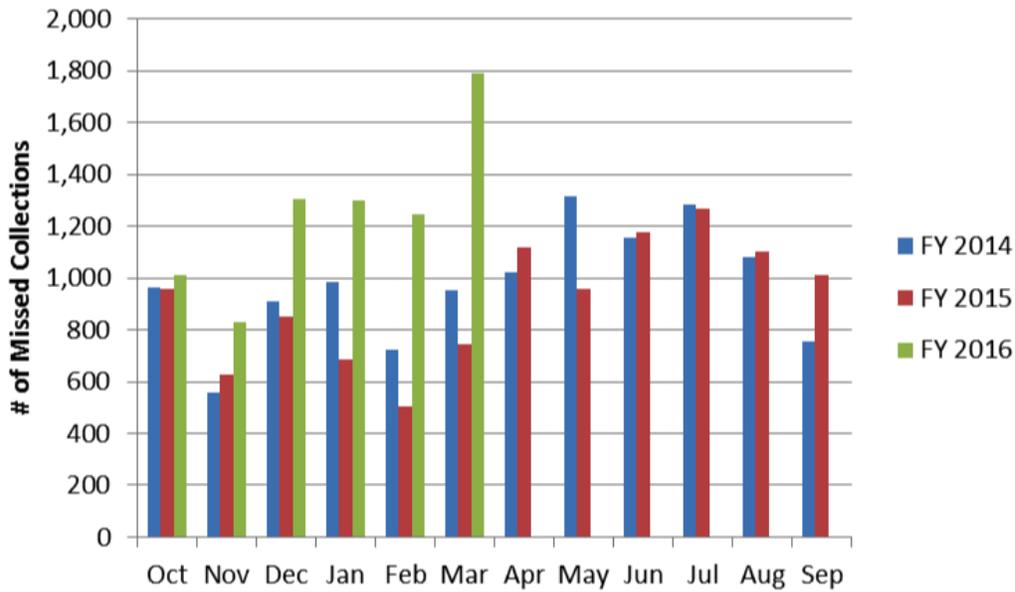
5150 Martin Luther King Jr.  
Freeway, 76119  
South of U.S. Highway 287  
at Village Creek Intersection  
(Mapsc0 93F)

6260 Old Hemphill Road, 76134  
South of Loop 820/I-20,  
West of I-35W at Altamesa Blvd  
off I-35W  
(Mapsc0 91W)

# SOLID WASTE SERVICES

## MISSED COLLECTIONS BY MONTH BY FISCAL YEAR

Missed Collections reported by residents point out areas that may have repeat incidents and are tracked to provide awareness of contractor performance.



Periods of inclement weather can affect collections. Other factors affecting collections are excessive bulk and yard debris during spring and fall.



Waste Management is contracted to provide curbside collections in Fort Worth

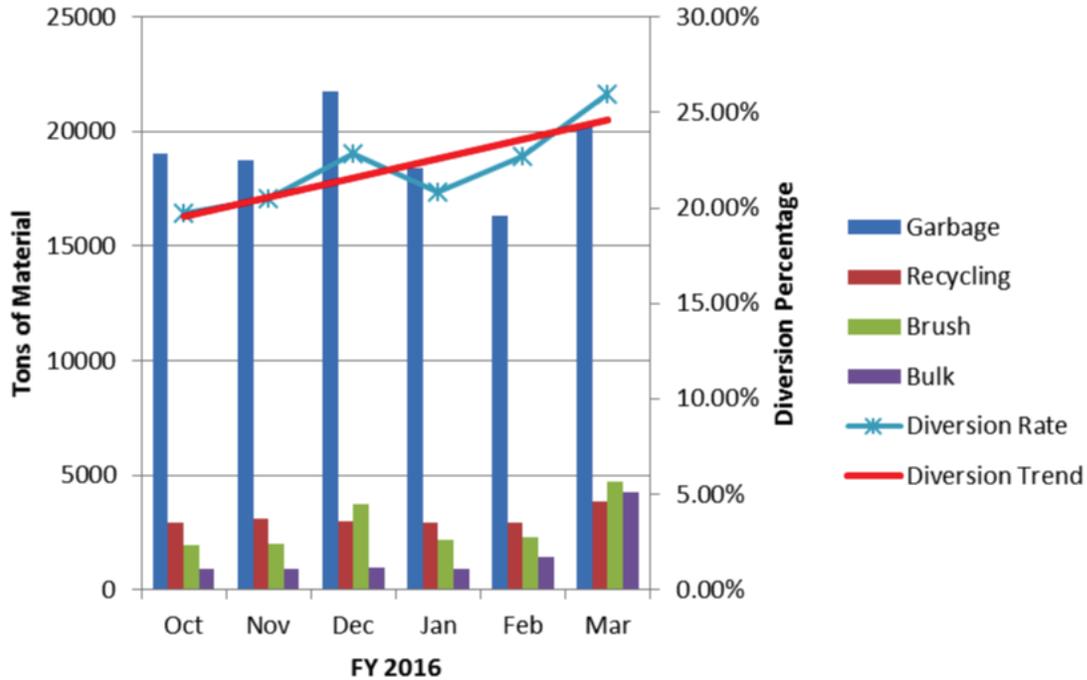


Knight Waste Services as a sub-contractor provides garbage and recycling collection to approximately 43% of the city

# SOLID WASTE SERVICES

## DIVERSION AND WASTE STREAM BY MONTH

Diverted debris is the waste that is not landfilled. This includes recycling and debris picked up by the yard waste collection crews.

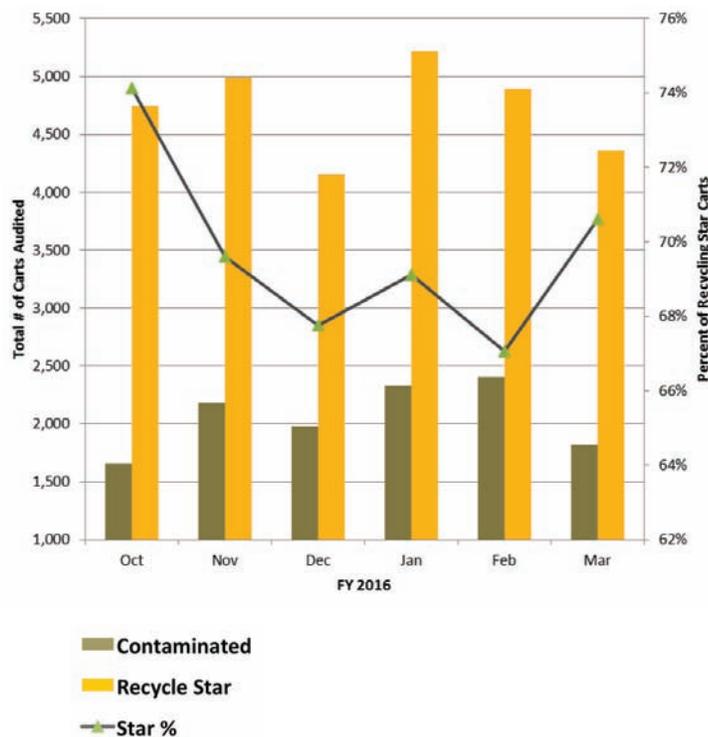


## Recycling Cart Auditors “Blue Crew”

Recycling carts are evaluated by cart auditors known as the “Blue Crew”. They look in carts set out for collection and verify the debris in the cart is correct for our program. They notify residents who have items that are not allowed and educate them on what is acceptable so they can recycle properly in the future.



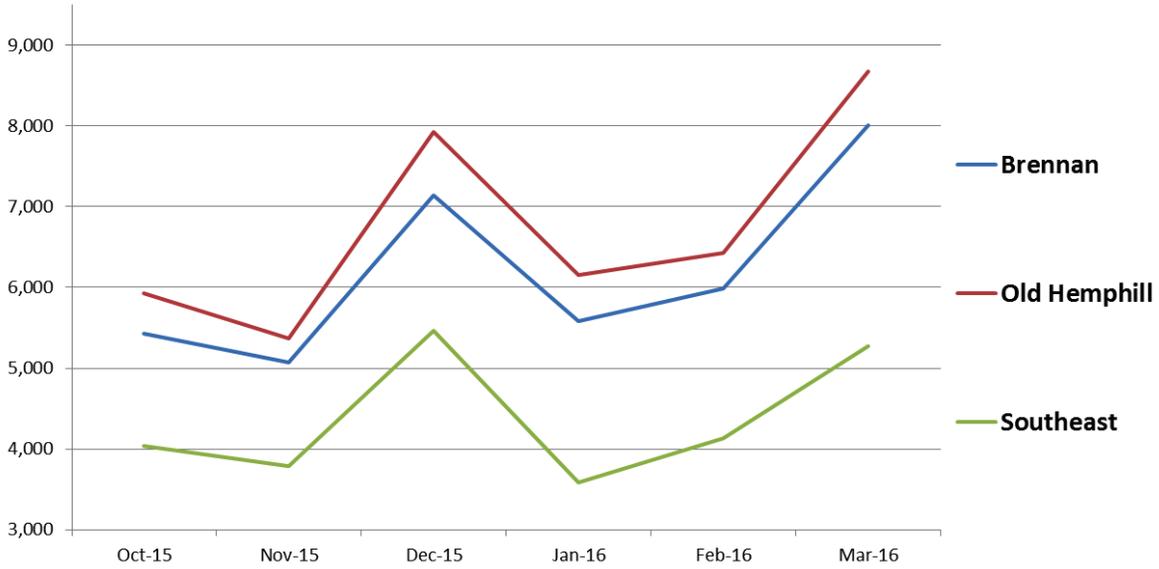
### RECYCLE CART AUDIT RESULTS



# SOLID WASTE SERVICES

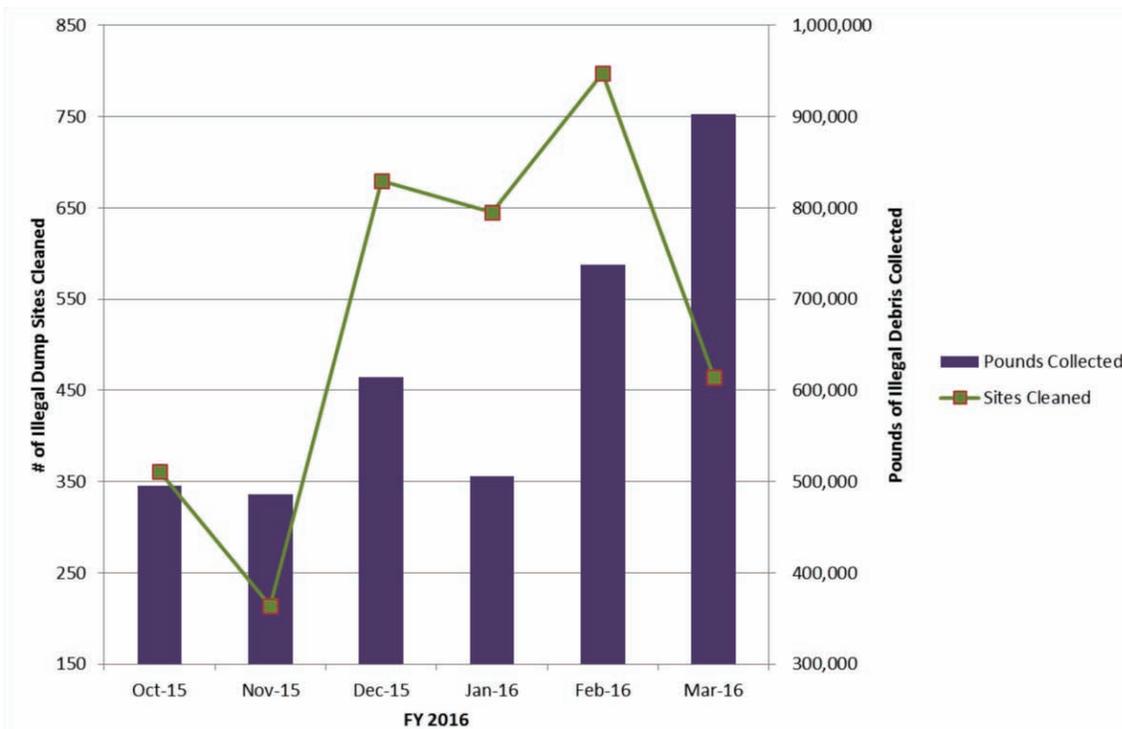
## DROP OFF STATION VISITS

In 2015 there were over 213,000 visits to the drop off stations; that is almost equal to one visit per household. The drop off stations have reduced the number of illegal dump sites and pounds of material collected since opening to the residents.



## ILLEGAL DUMP CLEAN-UP

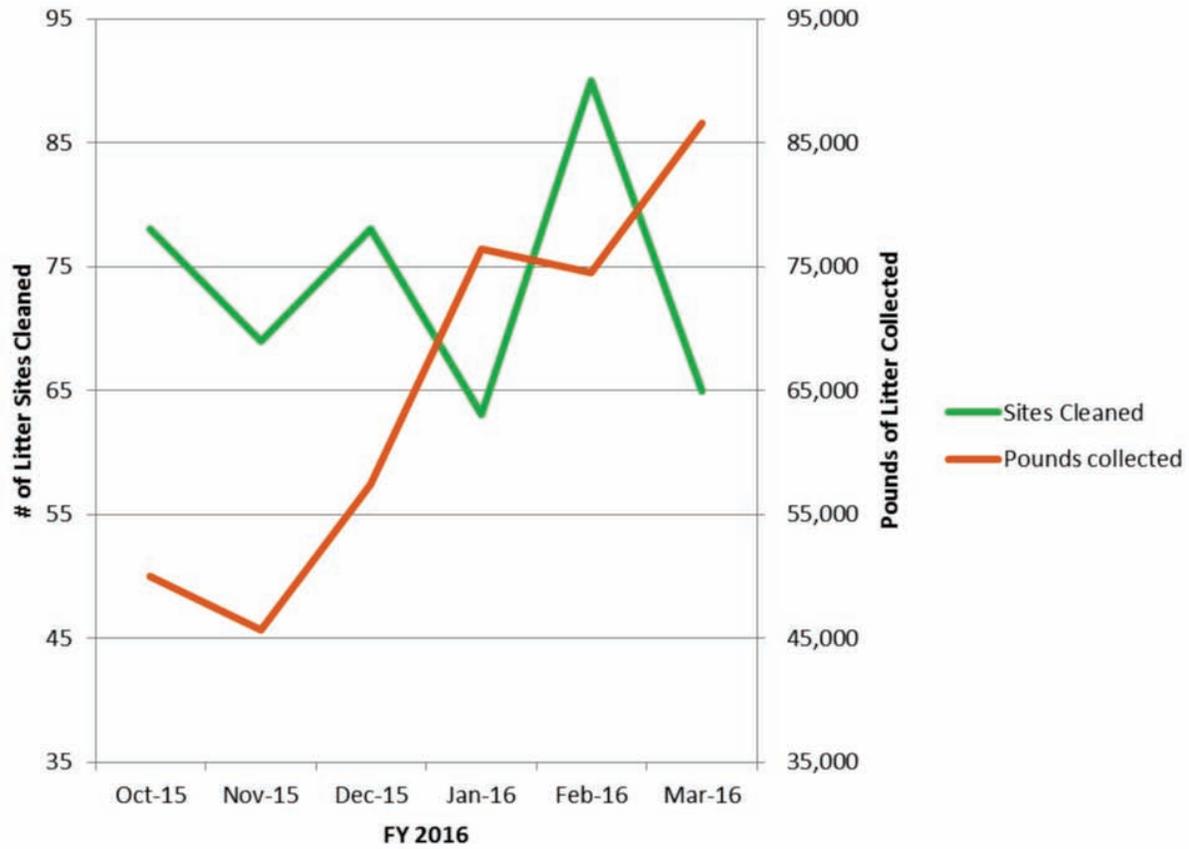
The Illegal Dump Crews have played an integral part of cleaning up reported dump sites in a timely manner, which reduces the negative impact on the surrounding community.



# SOLID WASTE SERVICES

## LITTER CREW PICK UP SITES & DISPOSAL

The City's Litter Crews have continued to increase their response time and collection effectiveness in cleaning litter areas. The emphasis towards litter prevention, collection and community involvement will improve our entire community — one piece and one person at a time.



## Resources

### DATA QUALITY AND CONTROL

Val Familo

817-392-5160

[Valerie.Familo@FortWorthTexas.gov](mailto:Valerie.Familo@FortWorthTexas.gov)

### SOLID WASTE INFORMATION

[FortWorthTexas.gov/solidwaste/](http://FortWorthTexas.gov/solidwaste/)

For assistance click the “Need Help” button

### FOR SOLID WASTE QUESTIONS

817-392-1234

### SOLID WASTE APP

In the app store under “Fort Worth Garbage & Recycling”

### City’s COMPREHENSIVE SOLID WASTE MANAGEMENT PLAN

[FortWorthTexas.gov/swplan/](http://FortWorthTexas.gov/swplan/)

### KEEP FORT WORTH BEAUTIFUL

[FortWorthTexas.gov/kfwb/](http://FortWorthTexas.gov/kfwb/)



The Code Compliance Department maintains Fort Worth's status as a clean, livable city by ensuring property complies with rules set by City Council. Code Officers routinely patrol assigned neighborhoods for code violations and investigate complaints with a mission of abating issues and educating residents.