

FUND STATEMENT

FUND:

SOLID WASTE FUND

The Solid Waste Fund is an Enterprise Fund supported by revenues received from solid waste residential collection fees, service charges for special bulk/brush collection, residential recycling revenues and other miscellaneous fees. Since FY2011, the Code Compliance Department has managed the Solid Waste Fund. Four major service areas exist under the organizational structure of the Solid Waste Services Division including: Contract Compliance, Field Operations, Customer Service, and Community Education.

Contract Compliance, staffed by city employees, oversees a number of service contracts to ensure that each contractor meets contract requirements. The city has awarded contracts for the collection of residential garbage, recycling, brush and yard waste; recyclable material processing; operation of the city's Southeast Landfill; processing of yard waste and disposal of bulk waste; the purchase of new carts and their maintenance; the hauling of containers from the Drop-off Stations to landfills for waste disposal. The division also provides oversight over the contract to haul waste and recycling from city facilities.

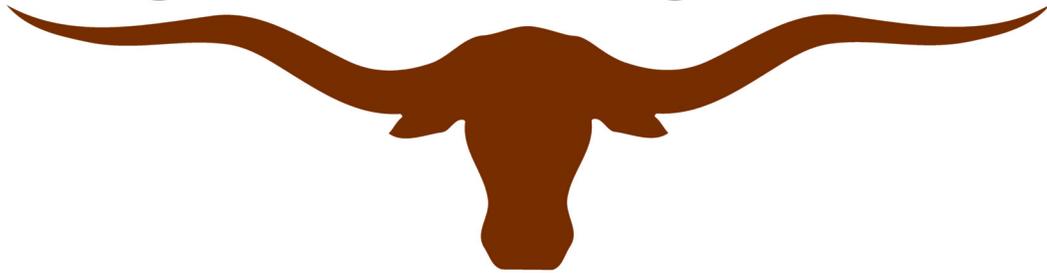
Field Operations is staffed by city employees, and provides illegal dump site cleanup, dead animal collection as well as the operation of three Drop-off Stations for customer drop-off of waste and recycling. A fourth drop-off station is scheduled to be constructed and placed into operation in FY2015.

Customer Service, also staffed by City employees, handles incoming calls for individuals seeking new service arrangements, registering complaints, modifying existing service arrangements or inquiries of the services provided. The Customer Service staff implemented advanced call center technology to minimize call wait times while maximizing customer satisfaction. In addition to supporting inbound calls for the Solid Waste Services Division, the Customer Service staff answers calls for the Code Compliance Department (code enforcement and animal care and control) and the City Switchboard. In FY2009 the Customer Service Section was directed to be the Consolidated Call Center for the City. As a result, Transportation & Public Works customer inquiries/requests are also supported by this group.

Community Education is responsible for the creation and distribution of materials and programs to teach residents about available solid waste services. The intent of the program is to educate residents to properly use the solid waste program and encourage individual responsibility for a cleaner city. A Public Education Coordinator assigned to the Solid Waste Division oversees and coordinates all departmental public education programs. The Solid Waste Fund also transfers monies to the General Fund to cover the personnel cost for one public education coordinator and two public education specialists in the Planning & Development Department. These individuals assist the Code Compliance Department by providing public outreach.

Residential customers pay for comprehensive solid waste collection services through a monthly fee added to their water bill. The monthly residential fee is structured in three tiers based upon the size of garbage cart used: \$12.50 for a 32-gallon garbage cart, \$17.50 for a 64-gallon garbage cart, and \$22.75 for a 96-gallon garbage cart. Residential customers can choose one of the three tiers, and may change tiers if they later decide the original choice was unsuitable for their waste disposal needs. The rates for 32 and 64 gallon carts have been reduced for FY2014.

FORT WORTH



**SOLID WASTE FUND BUDGET SUMMARY
FY2014**

REVENUES:

Residential Collection	\$43,887,189
Recycling Waste	3,158,427
Landfill	2,898,571
Grants of Privilege	2,057,070
Miscellaneous Revenues	1,068,448
Education Payments	805,454
Commercial Collection	498,227
Interest on Investments	233,231
Non-Compliant Brush & Bulky Waste	88,956
Yard Cart Sales	119,925
Bad Debts Recovered	132,026
Compliant Brush & Bulky Waste	9,940
Refuse Hauling Permits	<u>17,750</u>

TOTAL REVENUE \$54,975,214

Use/(Source) of Fund Balance \$1,085,748

TOTAL REVENUE AND OTHER FINANCING SOURCES \$56,060,962

EXPENDITURES:

Personnel Services	\$5,615,155
Supplies	1,384,578
Contractual Services	<u>46,903,126</u>

TOTAL RECURRING EXPENSES \$53,902,859

DEBT SERVICE AND CAPITAL OUTLAY:

Capital Outlay	\$1,516,500
Debt Service	<u>641,603</u>

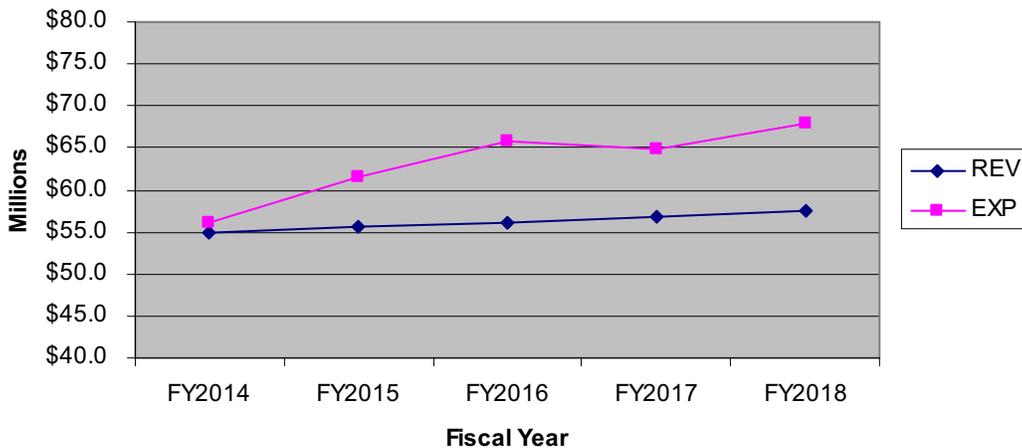
TOTAL DEBT SERVICE AND CAPITAL OUTLAY \$2,158,103

TOTAL EXPENDITURES \$56,060,962

SOLID WASTE FUND FIVE YEAR FORECAST FISCAL YEAR 2014 THROUGH 2018

	FY2014 Adopted	FY2015 Projected	FY2016 Projected	FY2017 Projected	FY2018 Projected
Beginning Cash Balance	\$23,374,051	\$22,288,303	\$16,305,800	\$6,605,729	(\$1,466,808)
Revenues*					
Interest	\$233,231	\$239,062	\$246,234	\$253,621	\$261,229
Residential billing	\$43,887,189	\$44,326,061	\$44,769,321	\$45,217,015	\$45,669,185
Recycling Waste Revenue	\$3,158,427	\$3,229,176	\$3,381,270	\$3,564,535	\$3,753,455
Landfill	\$2,898,571	\$2,898,571	\$2,898,571	\$2,898,571	\$2,898,571
Other Revenue	\$4,797,796	\$4,845,774	\$4,894,232	\$4,943,174	\$4,992,606
Total Revenue	\$54,975,214	\$55,538,643	\$56,189,628	\$56,876,915	\$57,575,046
Total Resources	\$78,349,265	\$77,826,946	\$72,495,428	\$63,482,644	\$56,108,238
Expenditures					
Personnel Services	\$5,615,155	\$5,677,520	\$5,748,090	\$5,822,472	\$5,900,902
Supplies	\$1,384,578	\$1,419,192	\$1,461,768	\$1,505,621	\$1,550,790
Contractual	\$46,903,126	\$49,248,282	\$54,173,111	\$56,881,766	\$59,725,854
Capital	\$1,516,500	\$3,756,089	\$3,865,128	\$115,954	\$119,432
Debt Service	\$641,603	\$1,420,062	\$641,603	\$623,638	\$605,672
Total Expenditures	\$56,060,962	\$61,521,146	\$65,889,700	\$64,949,452	\$67,902,651
Projected Variance	(\$1,085,748)	(\$5,982,502)	(\$9,700,072)	(\$8,072,536)	(\$10,327,605)
Projected Cash Balance	\$22,288,303	\$16,305,800	\$6,605,729	(\$1,466,808)	(\$11,794,413)
Reserve Requirement (20%)	\$10,780,572	\$11,268,999	\$12,276,594	\$12,841,972	\$13,435,509
Excess/(Deficit)	\$11,507,731	\$5,036,802	(\$5,670,865)	(\$14,308,780)	(\$25,229,922)

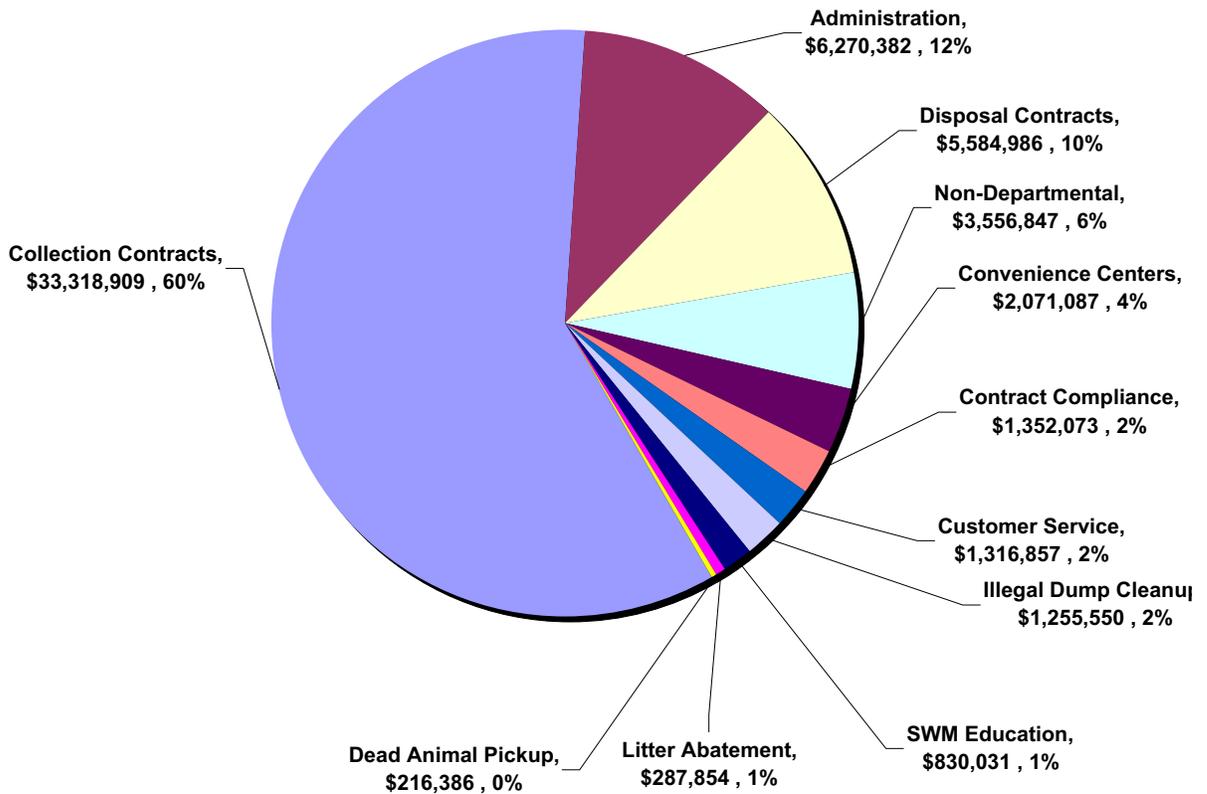
SOLID WASTE FUND PROJECTED REVENUES AND EXPENDITURES



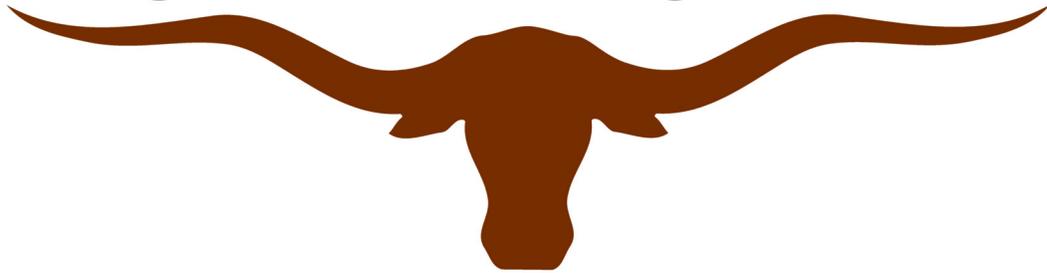
- This model does **not** reflect any rate increases for the next five years.

**COMPARISON OF SOLID WASTE FUND
EXPENDITURES**

	ACTUAL FY2011	ACTUAL FY2012	BUDGET FY2013	REVISED BUDGET FY2013	ADOPTED FY2014
Collection Contracts	\$29,604,673	\$30,636,387	\$32,971,438	\$32,971,438	\$33,318,909
Administration	4,719,714	8,778,387	4,883,311	4,883,311	6,270,382
Disposal Contracts	4,954,984	5,292,377	5,616,491	5,616,491	5,584,986
Non-Departmental	5,876,107	5,007,378	4,396,536	4,396,536	3,556,847
Convenience Centers	2,083,644	2,063,664	2,076,021	2,076,021	2,071,087
Contract Compliance	1,402,920	1,401,254	1,429,600	1,429,600	1,352,073
Customer Service	1,012,418	1,011,541	1,308,303	1,308,303	1,316,857
Illegal Dump Cleanup	1,887,103	1,445,884	1,796,112	2,094,109	1,255,550
SWM Education	509,831	615,515	847,265	847,265	830,031
Litter Abatement	0	0	0	0	287,854
Dead Animal Pickup	<u>232,232</u>	<u>197,399</u>	<u>220,446</u>	<u>220,446</u>	<u>216,386</u>
TOTAL	\$52,283,626	\$56,449,786	\$55,545,523	\$55,843,520	\$56,060,962

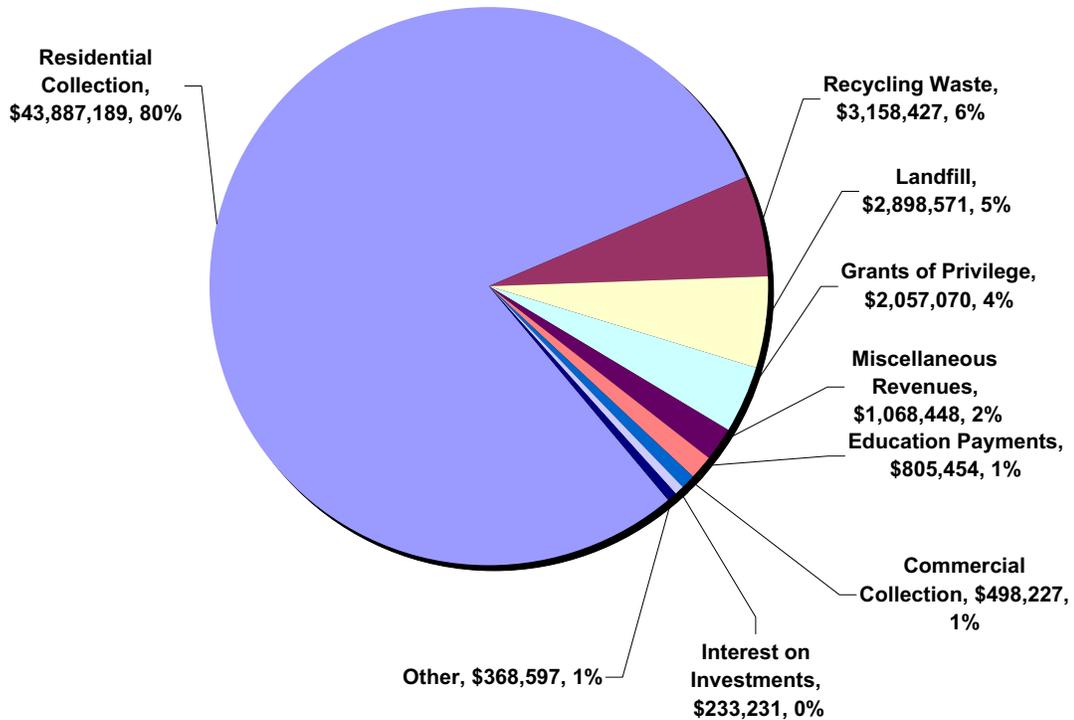


FORT WORTH

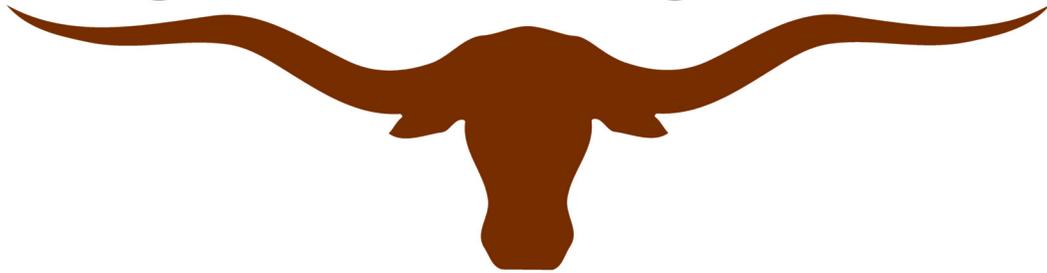


COMPARISON OF SOLID WASTE FUND REVENUES

	ACTUAL FY2011	ACTUAL FY2012	BUDGET FY2013	REVISED BUDGET FY2013	ADOPTED FY2014
Residential Collection	\$43,117,453	\$43,213,109	\$43,542,165	\$43,542,165	\$43,887,189
Recycling Waste	4,421,689	3,608,944	3,403,633	3,403,633	3,158,427
Landfill	2,778,040	2,803,503	2,817,158	2,817,158	2,898,571
Grants of Privilege	1,902,277	1,990,207	1,924,376	1,924,376	2,057,070
Miscellaneous Revenues	1,097,687	657,788	1,105,128	1,105,128	1,068,448
Education Payments	753,560	790,441	751,542	751,542	805,454
Commercial Collection	500,113	502,069	509,277	509,277	498,227
Interest on Investments	448,602	483,646	490,290	490,290	233,231
Non-Compliant Brush & Bulky Waste	163,264	89,901	167,108	167,108	88,956
Yard Cart Sales	122,915	119,250	124,275	124,275	119,925
Bad Debts Recovered	95,925	106,817	97,376	97,376	132,026
Compliant Brush & Bulky Waste	12,185	9,134	16,160	16,160	9,940
Refuse Hauling Permits	15,932	17,750	14,380	14,380	17,750
Sales Tax Adjustment	<u>6,728</u>	<u>3</u>	<u>0</u>	<u>0</u>	<u>0</u>
TOTAL	\$55,436,370	\$54,392,562	\$54,962,868	\$54,962,868	\$54,975,214



FORT WORTH



FUND BUDGET SUMMARY**DEPARTMENT:****FUND/CENTER**

SOLID WASTE FUND

PE64/0239901:0239911

SUMMARY OF FUND RESPONSIBILITIES:

The Solid Waste Services Division provides for residential solid waste collection and disposal, as well as other solid waste management-related services within the City. It fulfills those duties by using and managing contracts for solid waste services.

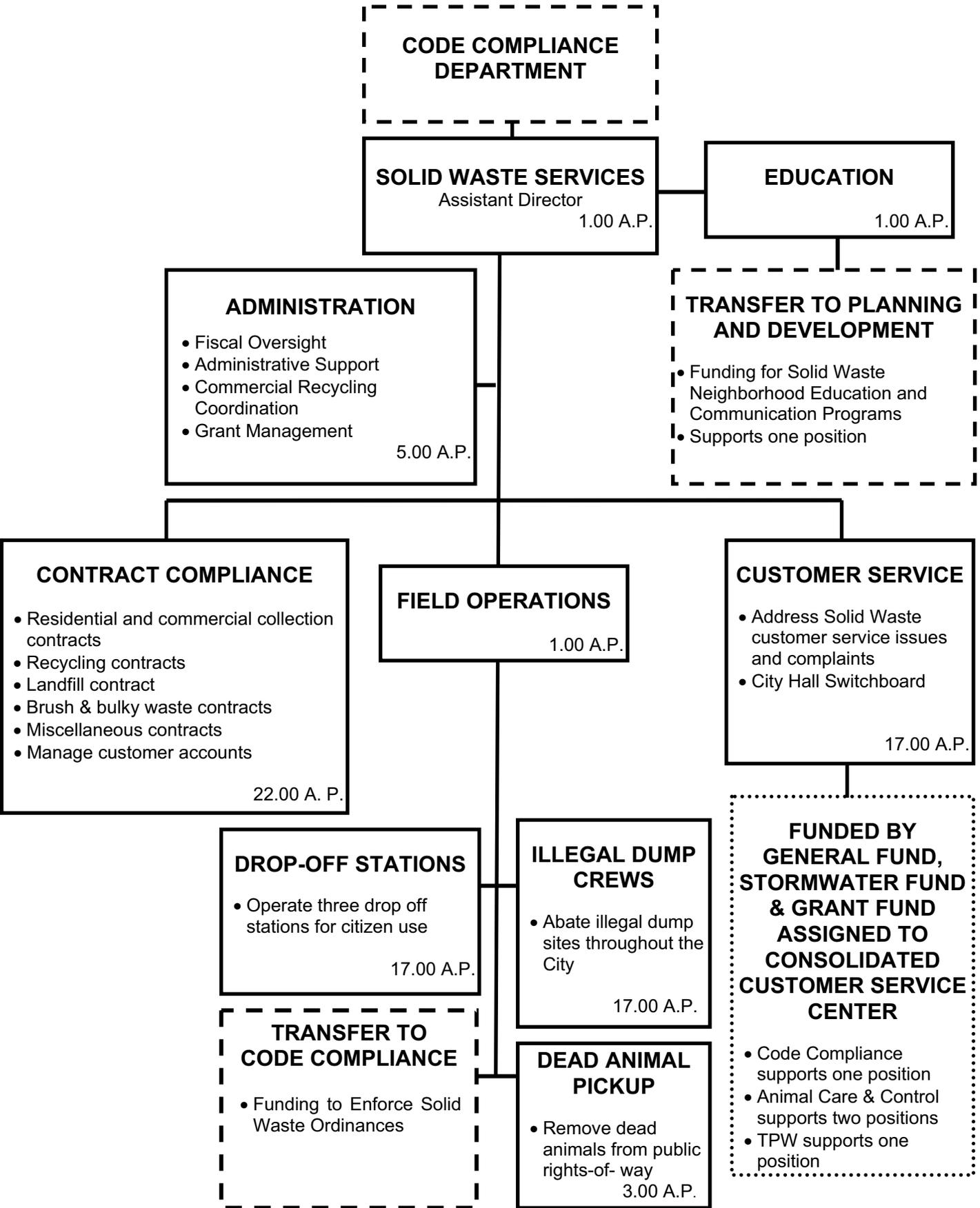
The Solid Waste Services Division has four functional areas: Contract Compliance providing management over seven solid waste service contracts; Field Operations managing City forces that provide services at the drop off stations, illegal dump collections and dead animal collections; Customer Service Center providing telephonic response to customer call-in inquiries; and Community Education providing public education and outreach.

In FY2005, the Solid Waste Customer Service Section began accepting customer service inquiries for Code Compliance and the City Switchboard. In FY2009, the Customer Service Section was expanded to be the "consolidated call center" for the city. In addition to providing customer service and support for Solid Waste, Code Compliance and the City Switchboard, the section also provides customer service and support for Animal Care & Control and Transportation and Public Works.

In FY2011, the Solid Waste Services Division was transferred from the Environmental Management Department to the Code Compliance Department.

Allocations	Actual FY2012	Adopted FY2013	Proposed Budget FY2014	Adopted Budget FY2014
Personnel Services	\$ 5,060,623	\$ 5,398,594	\$ 5,615,155	\$ 5,615,155
Supplies	496,145	1,333,946	1,384,578	1,384,578
Contractual	44,106,027	46,889,421	46,903,126	46,903,126
Capital Outlay	4,766,648	503,500	1,516,500	1,516,500
Debt Service	2,020,343	1,420,062	641,603	641,603
Total Expenditures	\$ 56,449,786	\$ 55,545,523	\$ 56,060,962	\$ 56,060,962
Authorized Positions	82.00	83.00	84.00	84.00

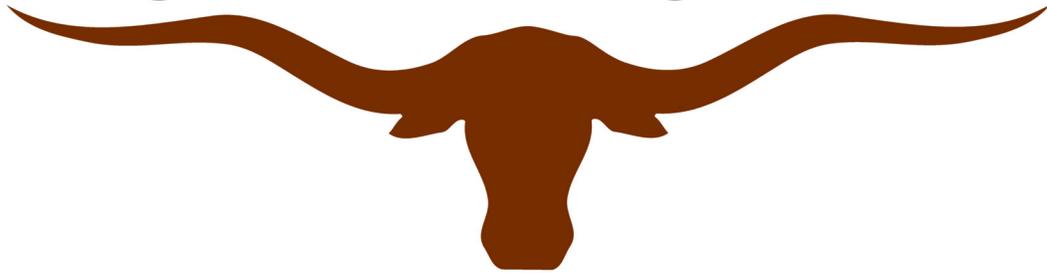
SOLID WASTE FUND – 84.00 A.P.



SIGNIFICANT BUDGET CHANGES

DEPARTMENT:	FUND/CENTER		
SOLID WASTE FUND	PE64/0239901:0239911		
CHANGES FROM FY2013 ADOPTED TO FY2014 ADOPTED			
FY2013 ADOPTED:	\$55,545,523	A.P.	83.00
FY2014 ADOPTED:	\$56,060,962	A.P.	84.00
<p>A) The adopted budget increases by \$80,541 and 1.00 authorized position for the addition of a Solid Waste Planner. The addition of the position will improve the department's ability to create long-term plans for residential, commercial and industrial waste management and recycling.</p> <p>B) The adopted budget increases by \$1,500,000 for land purchases to obtain a site for a new convenience center.</p> <p>C) The adopted budget decreases by (\$749,617) for debt service based on declining interest rates and the end of lease-to-own payments for pickup carts.</p> <p>D) The adopted budget increases by \$335,217 for contractual costs for residential waste pickup services based on increasing population.</p> <p>E) The adopted budget decreases by (\$331,851) for transfers out based on the completion in FY2013 of the transfer for ERP Phase II costs.</p>			

FORT WORTH



DEPARTMENTAL OBJECTIVES AND MEASURES

DEPARTMENT:

CODE COMPLIANCE, SOLID WASTE FUND

DEPARTMENT PURPOSE

To preserve and enhance public health, welfare and safety through services that focus on education, prevention, compliance and community partnerships

FY2014 DEPARTMENTAL OBJECTIVES

Provide once a week curbside garbage collection with less than 1 missed collection per 1,000 households

Provide once a week curbside recycling collection with less than 1 missed collection per 2,000 households

Increase the diversion rate of residential wastes from landfill disposal from 22% to 30% by FY2015

Reduce curbside recycling contamination from 20% to 10% by FY2015

Divert 20,000 pounds of recyclables from landfill by recycling at special events (Mayfest, Concerts in the Garden and other Fort Worth special events) in 2014.

Divert 25,000 pounds of recyclables from landfill by recycling at Fort Worth Special Events by 2014

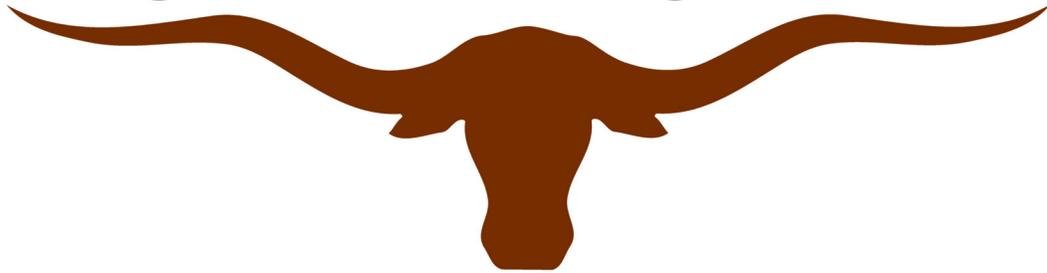
Answer 80% of incoming calls to the City Call Center within 60 seconds or less

Complete the collection of 95% of all illegal dump work orders within 7 days of receipts

Complete the collection of 100% of all dead animal work orders with 48 hours of receipt

DEPARTMENTAL MEASURES	ACTUAL 2012	ESTIMATED 2013	PROJECTED 2014
Number of Garbage misses/1,000	0.45	.73	< 1.00
Number of Recycling misses/1,000	0.50	.34	<0.50
Diversion Rate of Residential Wastes	22.21%	23.3%	25%
Curbside Recycling Contamination Rate	18.04%	20.5%	15%
Pounds of Recyclables Diverted from Landfill by Recycling at Special Events	16,669	31,690	25,000
% of Incoming Calls Answered in 60 Sec	83%	78%	80%
Illegal Dump Workorders Comp in 7 Days	95%	96%	95%
Dead Animal Workorders Comp in 48 Hrs	89%	99.8%	100%

FORT WORTH



DEPARTMENTAL SUMMARY BY CENTER

DEPARTMENT CODE COMPLIANCE		ALLOCATIONS				AUTHORIZED POSITIONS			
FUND PE64 SOLID WASTE FUND		Actual Expenditures FY2012	Adopted Budget FY2013	Proposed Budget FY2014	Adopted Budget FY2014	Adopted Budget FY2012	Adopted Budget FY2013	Proposed Budget FY2014	Adopted Budget FY2014
Center	Center Description								
	<u>SOLID WASTE MANAGE- MENT</u>								
0239901	ADMINISTRATION	\$ 8,778,387	\$ 4,883,311	\$ 6,270,382	\$ 6,270,382	6.00	6.00	7.00	7.00
0239902	COLLECTION CON- TRACTS	30,636,387	32,971,438	33,318,909	33,318,909	0.00	0.00	0.00	0.00
0239903	CONTRACT COMPLI- ANCE	1,401,254	1,429,600	1,352,073	1,352,073	22.00	22.00	22.00	22.00
0239904	DISPOSAL CONTRACTS	5,292,377	5,616,491	5,584,986	5,584,986	0.00	0.00	0.00	0.00
0239905	CONVENIENCE CEN- TERS	2,063,664	2,076,021	2,071,087	2,071,087	17.00	17.00	17.00	17.00
0239906	NON-DEPARTMENTAL	5,007,378	4,396,536	3,556,847	3,556,847	0.00	0.00	0.00	0.00
0239907	ILLEGAL DUMP CLEANUP	1,445,884	1,796,112	1,255,550	1,255,550	17.00	17.00	13.00	13.00
0239908	DEAD ANIMAL PICKUP	197,399	220,446	216,386	216,386	3.00	3.00	3.00	3.00
0239909	SWM EDUCATION	615,515	847,265	830,031	830,031	1.00	1.00	1.00	1.00
0239910	CUSTOMER SERVICE	1,011,541	1,308,303	1,316,857	1,316,857	16.00	17.00	17.00	17.00
0239911	LITTER ABATEMENT	0	0	287,854	287,854	0.00	0.00	4.00	4.00
	Sub-Total	<u>\$ 56,449,786</u>	<u>\$ 55,545,523</u>	<u>\$ 56,060,962</u>	<u>\$ 56,060,962</u>	<u>82.00</u>	<u>83.00</u>	<u>84.00</u>	<u>84.00</u>
	TOTAL	\$ 56,449,786	\$ 55,545,523	\$ 56,060,962	\$ 56,060,962	82.00	83.00	84.00	84.00

FORT WORTH

