

Interactive Voice Response System

Building Inspection Codes

100 Building Final
105 Stake Out
110 Framing
112 Insulation
115 Foundation
120 Piers
125 Zoning
130 Building Ceiling
135 Building Fireplace - Masonry
140 Building Ordinance
145 Building Special
160 Moving
170 Wrecking
180 Encroachment
185 Encroachment Soon to Expire
188 TPW Street Use
190 Building Soon to Expire

Electrical Inspection Codes

200 Electrical Final
205 Underground
210 Electrical Rough
215 Electrical Ceiling
220 Pool Belly
225 Pool Ditch
230 Pool Deck
235 Electrical Sign
240 Slab
245 Temporary Power Pole
250 Temporary Power
255 Electrical Wall
260 Electrical Ordinance
265 Electrical Special
290 Electrical Soon to Expire

Mechanical Inspection Codes

300 Mechanical Final
305 Mechanical Rough
310 A/C Condenser
315 Auto Fire System Hood
320 Combustion Air
325 Mechanical Wall
330 Duct
332 Mechanical Ceiling
335 Fans
340 Pre-Fab Fireplace Rough
345 Pre-Fab Fireplace Final
350 Flues
355 Gas Extension

Mechanical Inspection Codes (continued)

360 Heat Equipment
365 Hood
370 Insulation (not Building)
375 Pipe
380 Mechanical Ordinance
385 Mechanical Special
390 Mechanical Soon to Expire

Plumbing Inspection Codes

400 Plumbing Final
405 Plumbing Rough-1
410 Plumbing Rough-2 Top Out
415 Gas Final
418 Backflow
420 Sewer Final
425 Water Heater
430 Water Service
435 Plumbing Ordinance
440 Plumbing Special
490 Plumbing Soon to Expire

Sign Inspection Codes

500 Sign Final
505 Location
510 Piers
515 Sign Special
520 Annual
590 Signage Soon to Expire

IVR SYSTEM HELP

If you are having trouble using the automated system, you may receive some helpful information by pressing [*] when prompted. If you still need further assistance, press [0] to reach a live Customer Service Representative. You may also connect directly to Planning and Development Department staff members by choosing option [6] from the main menu for the Staff Directory.

City of Fort Worth

Planning and Development Department,
1000 Throckmorton, Lower Level
Fort Worth, Texas 76102

Customer Service Phone: 817-392-2222
Administration Phone: 817-392-7820
DevCustomerService@fortworthgov.org

INTERACTIVE VOICE RESPONSE SYSTEM

24 hours a day, 7 days a week

IVR Line
(817) 392-6370

Inspection Services
and Results

Check Plan Review Status

Check Site Zoning

Platting Review Information

Access to Staff Directory

VOICE RESPONSE SYSTEM

PLANNING AND DEVELOPMENT
DEPARTMENT
City of Fort Worth



Interactive Voice Response (IVR) System

Welcome to the Development IVR System

In an ongoing commitment to improve customer service, the City of Fort Worth Planning and Development Department has updated the Interactive Voice Response System (IVR). It is available 24 hours a day, 7 days a week.

The Development IVR system will prompt you through the steps during your call. You may perform multiple transactions during each call. At the end of the call you will be issued a confirmation number. We recommend that you keep a record of your confirmation numbers and associated transactions in case they are needed for future reference.

IVR Line
(817) 392-6370

System Functions

Schedule Inspections	Press [1]
Cancel Inspections	Press [2]
Retrieve Inspection Results	Press [3]
Check Building Plan Review Status	Press [4]
Check Site Zoning	Press [5]
Subdivision Platting Review Info	Press [6]
Access Staff Directory	Press [7]

Before Calling You Will Need

- A touch-tone phone
- A site-specific permit/case number.
- An Inspection Code (*choose from a code on the back of this brochure*).

Permit Type Choices

Building	Press [1]
Electrical	Press [2]
Mechanical	Press [3]
Plumbing	Press [4]
Ordinance	Press [5]
Sign	Press [6]
Moving & Wrecking	Press [7]
Temporary Power	Press [9]

Schedule an Inspection

Choose the Permit Type.
Enter the Permit Number (*the system will confirm the permit by speaking back the site address*).
Enter the Inspection Code to Schedule.
Select the Inspection Date.
The cut-off time is 6:30 am to schedule an inspection for the same day.

After you have scheduled the inspection, you may:

- Leave a message for the inspector.
- Request to be notified when this inspection's result has been posted.
- Request another inspection for the same permit or a different permit.
- Get a Confirmation Number and hang up (*use this Confirmation Number when inquiring about this telephone request*).
- Return to the Main Menu.

Cancel an Inspection

Choose the Permit Type.
Enter the Permit Number (*the system will confirm the permit by speaking back the site address*).
Enter the inspection Code to Cancel.

- After you have cancelled the inspection, you may:
- Cancel another inspection for the same permit or a different permit.
 - Get a Confirmation Number and hang up (*use this Confirmation Number when inquiring about this telephone request*).
 - Return to the Main Menu.

Retrieve Inspection Results

Choose the Permit Type.
Enter the Permit Number (*the system will confirm the permit by speaking back the site address*).
Enter the Inspection Code to Obtain Results.

After you have received the results, you may:

- Retrieve Messages from the Inspector
- Listen to more results for the same permit or a different permit.
- Reschedule the inspection.
- Return to the Main Menu.

Check Building Plan Review Status

Enter the Permit Number (*the system will confirm the permit by speaking back the site address*).

Press [1] - Listen to Plan Review Results.
Press [2] - Receive a Fax Copy of the Plan Review Results.

Press [3] - Receive an Email of the Plan Review Results (*email must be provided at time of permit application*).

After you have received the results, you may:

- Check the status of another permit.
- Return to the Main Menu.

Check Site Zoning

Choose to find Zoning Information by:

Address Press [1]

TAD Number Press [2]

Enter the Address or TAD Number (*listen carefully to the prompts for instructions for entering this information*).

After you have heard the zoning information, you may:

- Obtain zoning information for another site.
- Choose to receive a fax of the zoning information.
- Return to the Main Menu.

Subdivision Platting Review Information

1. Press the number corresponding to the type of case you have.
2. Enter the case number, which begins with the last 3 digits of the year.

After you have heard the case status, you will be given the option to have the information faxed to you or emailed if an address has been submitted to the City.