

Small, 32-Gallon Garbage & Recycling Cart Phase Out for New Customers FY2025

Beginning October 1, 2024, the smallest garbage and recycling carts (32-gallon size) will be unavailable for new customers. 64-gallon and 96-gallon options will remain as options to residents for curbside pickup.

- This applies to both the brown garbage cart and the blue recycling cart.
- No change or impact to existing customers with 32-gallon carts.
- 32-gallon carts in service will, over time, phase out when customers choose to upgrade their cart size or cancel their services.



Frequently Asked Questions

1. Why are the 32-gallon carts being phased out?

Operationally, the 32-gallon cart creates many service challenges. Due to its smaller size, filled trash bags and large recycling items often get stuck inside the 32-gallon carts during collection. The small cart size is also not ideal for newer waste collection trucks that operate a mechanical arm for collection versus traditional hand/physical collection.

Phasing out 32-gallon carts also helps efforts to stabilize the Solid Waste Fund without raising residential solid waste rates, this year.

2. Do I have to give my 32-gallon carts back on Oct. 1?

No. Customers who currently have 32-gallon carts are automatically grandfathered in and may continue to utilize current 32-gallon carts for garbage and recycling with curbside collection.

Existing customers with 32-gallon carts do not need to return carts or make any changes.

3. When will 32-gallon carts no longer be available?

Effective October 1, 2024, 32-gallon garbage and recycling carts will no longer be available for new accounts or account changes.

4. Will my sanitation fee change on my City utility bill?

In FY25, there no changes to sanitation fees (solid waste fees).

5. I do not use a 32-gallon cart for garbage or recycling. Am I impacted?

No. There are no changes for customers with 64-gallon or 96-gallon carts. New customers will have a choice between a 64-gallon or 96-gallon carts for garbage and recycling.

6. Do I get to keep the 32-gallon cart if I move?

Yes. Existing customers with 32-gallon carts will be allowed to transfer service to their new residence within the City of Fort Worth. When moving, these customers can contact the Water Department Customer Service to transfer services to another residence; existing 32-gallon carts can be moved to the new service address.

7. What happens if my cart is damaged or lost?

Existing 32-gallon carts can still be repaired or replaced, when needed.

8. How do I upgrade my carts?

Customers with 32-gallon garbage and/or recycling carts may elect to upgrade to a 64-gallon or 96-gallon cart by contacting the City 311 Contact Center at (817) 392-1234 or the Water Department Customer Service at (817) 392-4477.

For more information about Solid Waste collections, please contact the City 311 Contact Center at (817) 392-1234 or visit www.fortworthtexas.gov/solidwaste.