



Dear Residential Collection Customer:

The City of Fort Worth Environmental Services Department is currently updating its database for “carryout service” households. This service is for residents who are disabled, temporarily or permanently, and unable to set out their garbage/recycling carts at the curb for pick-up.

Our records indicate that you or a family member at this address requested carryout services with the City of Fort Worth. If you are still in need of this service, please complete the attached “Application for Residential Disabled Carryout Service” form. If you no longer need this service, no further action is required and your household will be removed from future carryout service.

In order to be eligible for this service, the following criteria must be met:

- No one else living in the household or employed by the resident is capable of transferring the garbage/recycling carts to the curb.
- A physician or optometrist must certify that the resident’s disability is of a nature that prevents the resident from transferring the garbage/recycling carts to the curb.
- An “Application for Residential Disabled Carryout Service” form must be completed.

The following steps must be taken when completing the “Application for Residential Disabled Carryout Service”.

1. Complete the “Applicant Information” and “Applicant Verification of Disability and Household Occupancy” sections.
2. Have your physician/optometrist complete the “Disability Statement” section.
The physician should ensure that all information in this section is entirely filled in, signed, and dated.
3. Mail the completed copy of application to:
City of Fort Worth – Environmental Services Department
Attention: Solid Waste Division Account Technician
4100 Columbus Trail
Fort Worth, TX 76133
4. An Account Technician will contact you once the application has been received and all information has been verified. If approved, you will be informed of when your disabled carryout service will begin.

Please assist in ensuring our best quality of service by completing and returning the application in a timely manner to avoid interruption of service. If you have any questions or need assistance, please contact us at (817) 392-1234 and an account technician will happily assist.

Sincerely,

City of Fort Worth
Environmental Services Department

Enclosure: Application for Residential Disabled Carryout Service