

# *Rondo Drive Water and Sewer Main Replacement project*

*Monday, December 9, 2024 – 10 a.m.  
TTI, 2441 Northeast Parkway 76106*

# Agenda

- Introductions
- Project Overview
- Project Area
- Frequently Asked Questions
- Timeline



# Your project team includes:

Project Manager: Preeti KC

- 817-392-5467; [Preeti.KC@FortWorthTexas.gov](mailto:Preeti.KC@FortWorthTexas.gov)

Inspector: Eric Tinner

- 817-478-1783; [Eric.Tinner@FortWorthTexas.gov](mailto:Eric.Tinner@FortWorthTexas.gov)

# Your project team includes:

## Contractor: Venus Construction

- Justin Roberts and Jeff Woodall

## Engineering Design Consultant

- Shield Engineering – Miguel Soto and Brian Avirett

# Project Overview

Rondo Drive is Phase 1 of an overall project. Phase 2 consists of Water and Sewer Improvements on Davis, Harvey, Powell, Jessamine & Evans.

The contractor will replace the 8-inch in diameter cast iron water main and the 8-inch in diameter sewer main in Rondo Drive. The limits are Northeast Parkway to the north and Great Southwest Parkway to the south.

Rondo Drive is in Fort Worth Council District 2 and the Inter-District 2 Alliance. This project is just north of the Diamond Hill-Jarvis neighborhood association.



# Project Overview



The existing 8-inch in diameter water line is cast iron. The water line was installed in 1968.

The existing 8-inch in diameter sewer line is vitrified clay pipe that was installed in 1967.

# ***Frequently Asked Questions***

# How will we know construction is starting?

If you work or live in the area impacted by the construction keep an eye on your front door for a door hanger from the City of Fort Worth.

You will receive two door hangers.

The first one says  
“Construction Starts in 7 days.”

## WATER UTILITY IMPROVEMENTS

### *Construction Starts in 7 Days*

WATER AND/OR WASTEWATER improvements are coming to your neighborhood. Crews are scheduled to begin work within the next SEVEN days, weather permitting.

Residents will have access to homes at all times. Water service will only be interrupted for short periods of time and advance notice will be provided as to when this will occur. There is never an interruption to wastewater service.

Residents are asked to keep all vehicles off both sides of the street during the week from 7 a.m. to 6 p.m. Travel and driveway access will be limited at times during construction.

*For questions, please call 817-392-8306.*

## MEJORAMIENTO EN LA UTILIDAD DE AGUAS

### *Construcción Comienza en 7 días*

Mejoramiento a agua y aguas residuales llegan a su vecindario. Los equipos están programados para comenzar a trabajar dentro de los próximos SIETE días, si el tiempo lo permite.

Los residentes tendrán acceso a sus hogares en todo momento. El servicio de agua sólo será interrumpido por períodos cortos del tiempo y el previo aviso será proporcionado en cuanto a cuando esto ocurra. Nunca hay una interrupción de servicio de alcantarillado y saneamiento.

Se pide a los residentes que retiren todos los vehículos desde a ambos lados de la calle durante la semana de 7 a.m. a 6 p.m. Los viajes y el acceso a la cochera estarán limitados a veces durante la construcción.

*Para preguntas, por favor llame al 817-392-8306.*



# How will we know construction is starting?

The second door hanger says “Construction Starts Tomorrow.”

The inspector will include his/her business card and contact information on the door hanger.

## WATER UTILITY IMPROVEMENTS

### **Construction Starts TOMORROW**

WATER AND/OR WASTEWATER improvements are coming to your neighborhood. Crews are scheduled to begin work **TOMORROW**, weather permitting.

Residents will have access to homes. Water service will only be interrupted for short periods of time and advance notice will be provided as to when this will occur.

Residents are asked to keep all vehicles off both sides of the street during the week from 7 a.m. to 6 p.m. Travel and driveway access will be limited at times during construction.

**For questions, please call 817-392-8306.**

## MEJORAMIENTO EN LA UTILIDAD DE AGUAS

### **La construcción empieza MAÑANA**

Mejoramiento a agua y aguas residuales llegan a su vecindario. Los equipos están programados para comenzar a trabajar **MAÑANA**, si el tiempo lo permite.

Los residentes tendrán acceso a sus hogares en todo momento. El servicio de agua sólo será interrumpido por períodos cortos del tiempo y el previo aviso será proporcionado en cuanto a cuando esto ocurra. Nunca hay una interrupción de servicio de alcantarillado y saneamiento.

Se pide a los residentes que retiren todos los vehículos desde a ambos lados de la calle durante la semana de 7 a.m. a 6 p.m. Los viajes y el acceso a la cochera estarán limitados a veces durante la construcción.

**Para preguntas, por favor llame al 817-392-8306.**

## Will our water be turned off?

Water will be turned off for 15-30 minutes when service is transferred from the existing line to a temporary water line, and when the service is transferred from the temporary to the new line. These switchovers are done during the day.

The contractor will knock on the door and let customers know when the water will be turned off. The transfer typically takes 30 minutes per house or business.





## How does the temporary line impact my home & water bill?

The temporary water line insures that you are not without water during construction. In the summer months the continuous flow keeps the water from becoming stagnant in the above-ground line.

During the winter months, water must be continually flowing through the temporary line to keep the line from freezing. Customers should also keep their faucets dripping.

The bill for your water usage while you are on the temporary line is based on an average of the previous months' usage.

## Do you replace the water service line up to my house?



We replace the City-owned service line to the property line. We also replace the water meter and meter box and will repair impacted areas on your property.

We do not replace the water line from the water meter to your home or business.

The service line from the water meter to your home or business is considered private plumbing and, in the event of a leak, repairs need to be done by a licensed plumber at the homeowners expense.



## If you see water running down the street, don't turn it off

Before we can connect your services to the new water line we have to flush the line.

The water flow – from flushing the line – will be continuous until the inspector gets the samples for that day. You will be connected to the new water main after two consecutive samples pass the bacteriological test.

When it is time to sample the water flowing through the new water main, the contractor will place traffic cones around the valve to prevent anyone from parking over the valve. Don't move the cones, don't park over the cones and don't turn off the water valve.

## Will you need access to our property?

Construction will be in the streets and easements. If Fort Worth Water needs access to your property we will contact you.

## Will sewer service be disrupted?

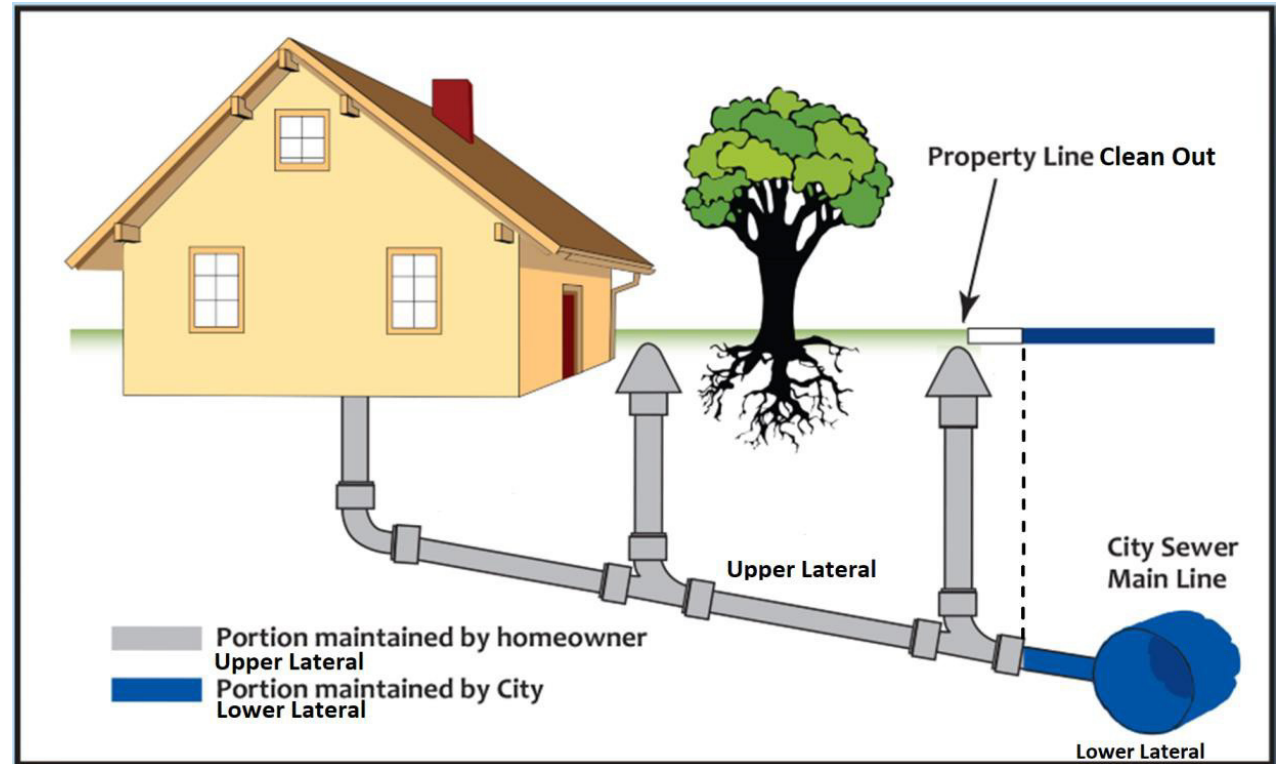
Sanitary sewer service will not be interrupted. New sewer cleanouts will be installed at the property line. The sewer cleanout provides crews easy access if a backup or blockage occurs.



## What part of the sewer line are customers responsible for?

The City side of the line starts at the main in the street and goes to the customer's sewer cleanout.

The customer's side of the service line goes from the sewer cleanout to the house and includes all plumbing inside the house.



## Will the construction affect my irrigation system?

The contractor has to cap irrigation lines before construction starts.

The contractor may ask property owners to turn on their irrigation systems so the sprinkler heads can be located and flagged.

The contractor will replace capped or damaged irrigation systems.





## Will I be able to access my driveway?

During pavement construction, there will be times when you are unable to access your driveway.

You will not have access to your driveway

- When pavement is being placed directly in front of your property
- When your driveway itself is being replaced.

The inspector and contractor will contact you prior to construction starts so that you can make arrangements to park elsewhere.

## What happens if my property is damaged?



The contractor will take pictures and video of the property before breaking ground.

We also encourage property owners to take pictures and video of their property before construction begins.

Damage resulting from the contractor's activities during construction is the responsibility of the contractor.

## Will there be lane closures during construction?



Yes, signs will be posted to alert motorists.

Stay up to date on lane closures, by clicking on this page on the City of Fort Worth website

<https://www.fortworthtexas.gov/projects/closures>.

Click on your council district and it will show the street name and the “to” and “from” limits on that street. You can see the start date and projected end date for each closure.

The “type” column will tell you if it is a full closure of the street or a lane closure.

Please watch for traffic signs and flaggers in the area, and consider taking a different route.

# Timeline

Construction activity is anticipated to start on January 6, 2025.

The contractor will start at the south end at Great Southwest Parkway.



## What are the construction hours?

The hours of construction are 7 am to 6 pm, Monday-Friday . . .

And, if requested by the contractor, 9 am to 4 pm - or 5 pm - on Saturdays.



# How do I report an emergency or non-emergency?

## **Emergencies**

Water main breaks, sewer backups - 24 hours a day  
817-392-4477, Select Option 1

## **Water Call Center (non-emergency)**

- 7 am to 7 pm Monday through Friday
- 817-392-4477
- Closed City holidays



Download the MyFW app from the App Store or Google Play. You can report sewer overflows, leaks and water main breaks, missing or broken meter lids, water theft, water violations, no water service, water pressure issues and other sewer concerns.

# Where can I get more information?

Go to [www.FortWorthTexas.gov](http://www.FortWorthTexas.gov) and type the project number – 103413 – in the search bar on the home page. Davis, Harvey, Powell, Jessamine & Evans Water and Sewer Improvements will pop up.

Rondo Drive is the Council District 2 segment in the overall project.

To get project updates, scroll to the bottom of the project page and click on “Subscribe to this Page.” The project map and this PowerPoint will be linked to the project page.

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# Questions

