

Residential Parking Permit FAQ's

1. What is a resident-parking-only zone?

This is a geographical area that is one or more blocks of a residential street where On-Street parking is limited to residents or resident's visitors or vendors.

2. What areas can be designated as resident-parking-only zones?

Neighborhoods surrounding the following nonresidential parking generators as determined by traffic studies may be designated a resident-parking-only zone:

- Texas Christian University
- University of North Texas Health Science Center.
- Will Rogers Memorial Center / Dickies Arena.

3. Who is eligible to obtain a permit in the resident-parking-only zone?

Residents who own property or occupy a residence (single-family home, duplex, or apartment) located within a designated resident-parking-only zone.

4. What is the definition of resident in a resident-parking-only zone?

A person or persons who reside in a single-family home, duplex or multi-family unit within the designated zone.

5. How many permits can each residence obtain?

Each residence may receive up to three permits and two vendor permits (for yard crews, child care providers or other service companies).

6. Are the permits numbered?

Yes, the permits are numbered.

7. What will the permits look like?

Resident permits are stickers and vendor permits are hangtags.

8. Where should the stickers and hangtags be displayed?

Resident stickers should be affixed to the lower left corner of the front windshield. Vendor hangtags should be suspended from the rearview mirror with the printing visible through the front windshield.

9. Are landscape, pool or construction crews covered under the vendor or temporary permit?

Yes, each residence may obtain two vendor permits for service companies that do work at the residence.

10. How long is the permit valid?

Permits are valid for one year and expire at 11:59 p.m., December 31 of each year. Visitor permits are available for 24-hours or 30 days depending on the resident's needs. Temporary permits are valid for only 24-hours.

11. Can I get temporary permits for guests coming to my home?

Yes, visitor permits are available at no cost for either 24-hours or 30-days.

12. How and where do I get an application form for a permit?

Applications for all residential parking permits can be made:

- **In-person Monday – Friday from 8 – 5 p.m. at SP Plus located at 405 W. 7th St. Bring a driver's license and proof of residency (utility bill, copy of lease).**

All stickers and permits must be picked up in-person at SP Plus located at: 405 W. 7th St. Be sure to bring a driver's license and proof of residency. Please call 682-747-6991 for additional information.

13. How much do the permits cost?

At this time, there is no cost for resident, visitor and temporary permits.

14. What happens if a permit is lost?

A lost, destroyed or stolen permit may be replaced. The owner or occupant of a residence located inside the resident-parking-only zone must sign an affidavit stating the permit was lost, destroyed or stolen.

15. Are permits transferable to unauthorized vehicles?

Permits are not transferable. The distribution or sale of any type of permit is prohibited, and individuals who allow unauthorized use of the permits is subject to revocation and removal of the permit.

16. If a resident buys or trades vehicles, what happens?

The original permit sticker must be returned to SP Plus (located at 405 W. 7th St.) so a new permit can be issued. Proof of ownership or a signed affidavit stating the resident either bought or traded the vehicle is required.

17. Does an annual permit guarantee residents a parking space?

Permits are not intended to guarantee residents parking spaces or exempt permit holders from other parking or traffic regulations.

18. Where do you pay citations?

Parking citations are a civil penalty so they can be paid either online at www.fortworthtexas.gov/municipalcourt/payments/ or at the city's Municipal Court located at 1000 Throckmorton Street, Fort Worth, 76102.

19. Who enforces the resident-parking-only zones?

The city's Transportation & Public Works Department's parking enforcement group will enforce the provisions of this ordinance.

20. Who do residents contact when non-permit holders park in a resident-parking only zone?

Residents should contact 817-392-2091. An inquiry will be created so staff can investigate. Outside of normal business hours, residents can contact the Fort Worth Police Department at the non-emergency number, 817-392-4222.

21. Who receives the citation, the driver of the vehicle, the vehicle owner or the property owner?

Citations will be issued to the owner of the vehicle.

22. What streets and neighborhoods are currently included in the Residential Parking Program?

The following streets are currently part of the Residential Parking Program:

Arlington Heights

3600-3700 block of Watonga Street
1500-2050 blocks of Owasso Street
3800 block of Tulsa Way
3600-3850 blocks of Crestline Road
1600-1800 blocks of Sutter Street
3600-3850 blocks of Washburn Avenue
3600-3800 blocks of Harley Avenue
3600-3800 blocks of Lafayette Avenue

Arlington Heights Phase II

3600-3800 block of Bryce Avenue
3700-3800 block of Byers Avenue
3700-3800 block of Collinwood Avenue
3600-3800 blocks of Dexter Avenue
1900-200 block of Dorothy Lane
3600-3800 blocks of El Campo Avenue
3600-3800 blocks of Linden Avenue
2200-2300 block of Margaret Street
2100-2300 blocks of Owasso Street

Bluebonnet Hills (TCU)

3100 block of Wabash Avenue
3100 - 3200 blocks of Stadium Drive
3100-3300 blocks of W. DeVitt Street
3100 block of Odessa Avenue

North Hi Mount

3700-3800 blocks of Mattison Avenue
900-1100 blocks of Dorothy Lane
3700 block of Bertrose Street
3700 block of Modlin Avenue

3700 block of Bunting Avenue

3700 block of Clarke Avenue

800 block of Haskell Street (west curb only)

University West

2500 block of Rogers Road

CFW Parking Garages FAQ's

1. What are the daily rates of the Houston Street Garage and Commerce Street Garage?

- a. 0-20 minutes \$ 3.00
- b. 21-40 minutes \$ 6.00
- c. 41-60 minutes \$ 9.00
- d. 61-80 minutes \$12.00
- e. 81-100 minutes \$15.00
- f. 101 to 12 hours \$18.00
- g. 12- 24
hours
\$22.00
Special
events -
\$18.00

2. Can vehicles leave and re-enter the garages during the day?

There are no in and out privileges at the Houston Street Garage and Commerce Street Garage.

3. Where are the entrances to the garages located?

The entrance to the Houston Street Garage is located on 200 W 11th Street. The entrance to the Commerce Street Garage is located on 1300 Commerce Street.

4. Is monthly parking available at the Houston Street Garage and Commerce Street Garage?

Yes, monthly parking is available. Please check <https://www.fortworthtexas.gov/departments/tpw/parking/downtown> for the rates.

5. What are the hours of the garages?

The garages are 24/7.

Hangtag FAQ's

1. How much does a hangtag permit cost?

A hangtag permit costs \$595.38 each and is valid for one full calendar year.

2. When do hangtag permits need to be replaced?

Hangtag permits should be replaced no later than January 5 of each calendar year.

3. Who can I contact for more information about hangtag permits?

For more information, contact 817-392-6667.

4. What should I do if my City of Fort Worth parking permit is lost or stolen?

If your City of Fort Worth parking permit is lost or stolen, you should report it immediately to 817-392-6667. The permit tag will be canceled and the identification number reported to the Police Department.

5. What are the consequences of using a canceled City of Fort Worth parking permit?

Use of a City of Fort Worth parking permit that has been canceled may result in civil or criminal prosecution against the user.

6. Is there a fee for replacing a lost or stolen parking permit?

Yes, there is a \$10 replacement fee for each hangtag that is lost or stolen.

Commercial Loading (CLZ) FAQ's

1. What is a commercial loading zone.

A space or section of the curb set aside for the purpose of loading, unloading, delivery or pick up of supplies or merchandise.

2. What vehicles are allowed use of commercial loading zones?

Commercial motor vehicles and vehicles with a commercial loading zone permit.

3. What is a commercial motor vehicle?

- a. A motor vehicle, other than a motorcycle, designed or used primarily to transport property. The term includes a passenger car reconstructed and used primarily for delivery purposes; and
- b. A motor vehicle displaying the registrant's name and address permanently affixed in characters at least three inches high on both sides of the vehicle, with such display being in a color contrasting with that of the vehicle and placed approximately midway vertically on doors or side panels.

4. What are the fees for a Commercial Loading Zone Permit?

The fees for a Commercial Loading Zone Permit are \$75 for six months and \$150 for one year.

5. What additional documentation is required for drivers using personal vehicles when applying for a Commercial Loading Zone permit?

For drivers using personal vehicles, the business certificate and copies of commercial or business auto insurance for all drivers must be submitted with the application.

6. What should I do if I need to replace a vehicle listed on my permit?

If a vehicle listed on the permit is replaced, contact the parking manager's office at 817-392-7977 or 817-392-6667 so an updated permit can be issued.

7. What should I do if my City of Fort Worth parking permit is lost or stolen?

If your City of Fort Worth parking permit is lost or stolen, you should report it immediately to the parking manager's office at 817-392-7977 or 817-392-6667.

8. Is there a fee for replacing a lost or stolen parking permit?

Yes, there is a \$10 replacement fee for each hangtag that is lost or stolen.

Metered Parking FAQ's

1. What are the payment options / methods?

- a) Coin payment at the meter. Pay stations are not equipped to provide change.
- b) Credit card at Pay station and new parking meters.
- c) Pay by App – FW Park / Parkmobile

2. What are the parking meter hours of operation?

- a) Meters in central business district, the medical district and University St near TCU are operational from 8 a.m. to 6 p.m. Monday through Friday
- b) Meters located in the Cultural District are on Will Rogers West and are operational 6 a.m. to 10 p.m. seven days a week
- c) Meters located in the W 7th Area are operational 10 a.m. to 10 p.m. seven days per week.

3. Are parking meters free on the holiday?

All meters are free on City of Fort Worth observed holidays: New Year's Day, MLK Jr. Day, Memorial Day, Juneteenth Day, Independence Day, Labor Day, Veterans Day, Thanksgiving Day, Thanksgiving Friday, Christmas Day

4. Can disabled drivers park for free at the parking meter(s) (On-Street)?

Drivers with valid disability placards or license plates may park at city parking meters for free up to the meter's maximum time limit, listed on the meter.

Compliance FAQ's

1. Why did I receive a citation?

The vehicle was in violation. Violation(s) and fine(s) are listed on the citation.

2. How can I contest my citation?

The registered vehicle owner or operator may contest a parking citation online, in person or by mail.

- a) Citations contested online shall be within 21 calendar days from the date of the citation using the court's online system.
- b) Citations contested in person or by mail shall be within 21 calendar days from the date of the citation.
- c) Contesting a parking citation by mail must be within 21 calendar days from the date of citation. The envelope containing the correspondence must be postmarked no later than 21 calendar days from the date of the citation.

3. Where do I pay my citation?

- a) Citation payments may be done in person, pay by phone or may be made by mail. In person at Fort Worth Municipal Court 1000 Throckmorton St., 76102.
- b) Pay by phone by calling 682.999.3681
- c) By mail by sending personal check, money order, or cashier's check (do not mail cash) to: Fort Worth Municipal Court 1000 Throckmorton St. Fort Worth, TX 76102-6382

4. Why was my vehicle "booted"?

Any offender's vehicle, with three or more delinquent unpaid parking citations, may become eligible to be booted or impounded. When a vehicle has been booted or impounded, it will not be released until all fines and fees have been paid or a cash bond has been posted to ensure the appearance of the registered vehicle owner at a boot hearing.

Vehicles for Hire FAQ's

1. How much does the vehicle for hire operating license cost?

\$500

2. What type of documents are required?

Business filing status such as (LP – Limited Partnership, LLC – Limited Liability Company, Inc. - Incorporated etc.) and Certificate of Compliance form.

3. Does operating license give companies authority to operate at DFW Airport?

No. But it's a requirement to have a City of Fort Worth or City of Dallas operating license before applying at DFW Airport.

4. How long is the operating license valid?

Two years from the date of issue.

5. What type of insurance requirement?

\$500,000.00 Combine Single Liability (CSL).

Valet License FAQ's

1. Can I operate valet service on public right of way (PROW) without a license?

A license is always necessary in the public right of way. The Valet Ordinance requires companies or businesses to have a valet parking license to operate valet service on PROW.

2. What's the cost for a valet license?

It's an annual fee of \$500 for each of the first two spaces and \$150.00 per additional space per year.

3. When does the permit expire?

December 31st of the same year issuance.

4. Can I stage vehicles inside the valet zone?

Vehicles must be moved from the valet zone within 30 minutes for hotels and 5 minutes for non-hotel operators.

5. My valet company is providing valet service on private property, do I need a valet parking license from the City of Fort Worth?

If the event is on private property and vehicles are dropped and returned on private property, there is no need for a license.