

One-stop customer service area now open at City Hall

There's now a convenient one-stop location for conducting in-person business at New City Hall, 100 Fort Worth Trail.

Residents can visit the fifth-floor Customer Center between 8 a.m. and 5 p.m. There is plenty of free parking available in front of the building.

These services are offered: Development Services, Water bill pay, Water applications, and Central Cashier. In addition, these services are standing ready to assist residents on an as-needed basis: Park & Recreation, Environmental Services, Transportation & Public Works, Neighborhood Services, and Fire Department.

Since all development-related services have been consolidated, waiting areas are limited

on the fifth floor. So a new and simplified sign-in process has been created for customers seeking assistance with development projects:

- Upon arrival, customers can sign in at the lobby kiosks and wait to be called to the fifth floor.
- Or, appointments can be scheduled in advance through the Development Services website: FortWorthTexas.gov/departments/development-services

Learn more: Contact customer service at 817-392-2222.



WORTH KNOWING



With fall drawing near, leaves need to be raked and trees and shrubs need to be trimmed. Here are a few reminders about how to dispose of yard trimmings and brush.

1. Bag it: Paper yard bags can be purchased at grocery, hardware and garden stores. These bags are for leaves, grass clippings and other small trimmings only.
2. Bundle it: Use string or twine to bundle shrub and tree trimmings. Bundles should be no more than four feet long and weigh no more than 40 pounds.
3. Stack it: Individual tree and shrub limbs less than eight feet long and four inches in diameter can be stacked at the curb on your weekly pickup day. Make sure piles do not exceed 10 cubic yards.
4. Cart it: Use the optional 96-gallon green yard cart, available for \$75. The one-time fee is charged on your water bill, and there is no additional monthly charge for the cart. Call the City's customer service center at 817-392-1234.
5. Drop it off: Take brush to one of the City's four drop-off stations.

FortWorthTexas.gov/solidwaste/dropoff

Take these three simple steps before adding to the blue recycling cart

Before tossing any recyclables in the blue cart, remember to **empty** the contents, **clean** out food or liquid residue, and **dry** the items.

This will limit contaminated items when taken to the recycling facilities.

Don't know what's recyclable? Visit FortWorthTexas.gov/solidwaste

Enjoy a day of outdoor adventure while supporting local water conservation efforts

Get ready for some Trails & Treats! On Saturday, Oct. 26, from 10 a.m. to 3 p.m., join Fort Worth Water and Texas Water at the Fort Worth Nature Center & Refuge, 9601 Fossil Ridge Road, for a day of fall festivities.

The event offers a variety of activities, including canoeing, cryptozoology talks, hayrides and guided hikes. A highlight of the day is the Curtis Smalley Environmental Event, which aims to unite individuals and organizations committed to water conservation in Fort Worth. This event is designed to inspire, educate and connect water enthusiasts who are passionate about protecting vital water resources.

Volunteers from the City of Fort Worth and the Tarrant Regional Water District will lead a morning of riparian conservation activities, offering a mix of hands-on fun and spooky fall vibes. There will be costumes, giveaways and much more.

Advance tickets are available at the Fort Worth Nature Center & Refuge or by phone at 817-392-7410. Regular admission fees apply, and additional charges may be required for certain activities.



Fort Worth City Council members allocated \$6.46 million for the purchase of 512 W. Fourth St. for a future **downtown library**. The location currently serves as the headquarters for the Center for Transforming Lives. There are many steps the City and Fort Worth Public Library leadership will take in the months ahead to develop the new site into a modern public library.

WORTH GOING



Fort Worth's favorite holiday light tradition, **Lightscape**, will be back for a third year, mid-November through the new year. Brand new light displays, music and activities are sure to keep this immersive and magical experience on the top of your wish list for 2024. Tickets go on sale in October.

fwbg.org/lightscape

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