



Reed Street and Hatcher Street Water and Sewer Improvements community construction open house

Monday, April 15, 2024 - 6 p.m.

Riverside Community Center, 3700 East Belknap Street

Agenda

- Introductions
- Project Overview
- Project Area
- Frequently Asked Questions
- Timeline



Your project team includes:

Project Manager: Clayton Torrance

- 817-392-8258; Clayton.Torrance@FortWorthTexas.gov

Inspector: Eric Tinner

- 817-647-2566; Eric.Tinner@FortWorthTexas.gov

Your project team includes:

Contractor: Gra-Tex Utilities

Engineering Design Consultant:

- Binkley and Barfield Inc.

Project Overview

The project area is bound by East Berry Street to the north and east, Virgil Street to the south and, Hatcher Street to the west.

Landmarks include the AM Pate Elementary School and Pate Park.

This project is in Council District 11. Construction may impact the adjacent neighborhood associations – Stop 6/Poly Oversight and Stop 6 Sunrise Edition.



Project Map

The streets include:

- Reed Street from Village Creek Road to East Berry Street (water and sewer)
- Hatcher Street from East Berry Street to Wiman Drive (water and sewer)

This project is in Fort Worth Council District 11.



Project Scope

- Reed Street from Village Creek Road to East Berry Street (water and sewer)
- Hatcher Street from East Berry Street to Wiman Drive (water and sewer)



Why is Fort Worth Water doing this project?

Fort Worth prioritizes water and sewer line replacements based on available data:

- Water main break history
- Leak history
- CCTV (closed circuit TV) inspection
- Age of the line
- Line material
- Lead service lines
- Cast iron lines

Cast iron water mains will be removed via this project

Cast iron water mains will be replaced in both Reed Street and Hatcher Street.

This project was created as part of the cast iron pipe initiative to reduce the amount of water main breaks.

Fort Worth Water management has committed to replacing a minimum of 20 miles of cast iron pipe every year.



Will there be lane closures during construction?



One traffic lane will be closed when the mains are being removed and replaced and when the trench is being repaired.

Signs will be posted to alert motorists.



Will the contractor need access to our property?

This construction is in the public right-of-way and/or in utility easements.

If Fort Worth Water needs access to your property we will contact you.

What happens if my property is damaged?

The contractor will take pictures and video of the property before breaking ground.

We also encourage property owners to take pictures and video (with a date stamp) of their property prior to construction.

Damage resulting from the contractor's activities during construction is the responsibility of the contractor.



Will construction affect my irrigation system?

The contractor has to cap irrigation lines before construction starts.

The contractor will ask property owners to turn on their irrigation systems so the sprinkler heads can be located and flagged.

The contractor will replace capped or damaged irrigation systems if they were damaged as a result of construction.





Will our water be turned off?

Water will be turned off for 15-30 minutes when service is transferred from the existing line to a temporary water line, and when the service is transferred from the temporary to the new line.

These switchovers are done during the day.

The contractor will knock on the door and let customers know when the water will be turned off. The transfer typically takes 30 minutes per house or business.

How does the temporary line impact my home & water bill?

The temporary water line insures that you are not without water during construction.

In the summer months the continuous flow keeps the water from becoming stagnant in the above-ground line.

During the winter months, water must be continually flowing through the temporary line to keep the line from freezing. Customers should also keep their faucets dripping.

The bill for your water usage while you are on the temporary line is based on an average of the previous months' usage.



Do you replace the water service line up to my house?

We replace the City-owned service line to the property line. We also replace the water meter and meter box and will repair impacted areas on your property.

We do not replace the water line from the water meter to your home or business.

The service line from the water meter to your home or business is considered private plumbing and, in the event of a leak, repairs need to be done by a licensed plumber at the homeowners' expense.



Will we have access to driveways during construction?



The inspector and the contractor will work with Fort Worth Water customers who need driveway access during active construction hours.

Again, those hours are:

- 7 am to 6 pm, Monday-Friday
- And, if requested by the contractor, 9 am to 4 pm or 5 pm on Saturdays

Will the city's trash truck be able to pick up my trash and recycling during construction?

If your side of the street is closed on your scheduled trash collection day, the contractor will take your trash and recycling carts to the opposite side of the street so the trash collection vehicle can pick it up.





If you see water running down the street, don't turn it off

Before we can connect your services to the new water line we have to flush the line.

The water flow – from flushing the line – will be continuous until the inspector gets the samples for that day. You will be connected to the new water main after two consecutive samples pass the bacteriological test.

When it is time to sample the water flowing through the new water main, the contractor will place traffic cones around the valve to prevent anyone from parking over the valve. Don't move the cones, don't park over the cones and don't turn off the water valve.

Are there restrictions on when we can water our lawns?

There are no restrictions on watering your lawn if you are using a hand-held hose, drip irrigation or soaker hose. You can continue to water your lawn while construction is underway.

Requirements include:

- No watering by irrigation systems or sprinklers between 10 a.m.-6 p.m.
- Watering by hand-held hose, drip irrigation or soaker hose is allowed at any time.

Monday

- No watering allowed

Tuesday & Friday

- Non-residential sites (apartments, businesses, parks, common areas)

Wednesday & Saturday (even numbers)

- Residential addresses ending in 0, 2, 4, 6, 8

Thursday & Sunday (odd numbers)

- Residential addresses ending in 1, 3, 5, 7, 9

What are the construction hours?

The hours of construction are 7 am to 6 pm, Monday-Friday and, if requested by the contractor, 9 am to 4 pm or 5 pm on Saturdays.

Contractors will not work on City holidays, which includes the following . . .

Thanksgiving/Day after Thanksgiving

Christmas

New Year's Day

Martin Luther King Jr Day

Memorial Day

Juneteenth

Independence Day

And, Labor Day

Timeline

The start date is Tuesday, May 28, 2024.

The contractor will start on Hatcher Street.

Please check your front doors for door hangers that will alert you that the Fort Worth Water contractor will be mobilizing.

The projected end date is the Fall of 2025.



How will we know construction is starting?

If you live in an area impacted by the construction keep an eye on your front door for a door hanger from the City of Fort Worth.

You will receive two door hangers.

The first one says
“Construction Starts in 7 days.”

WATER UTILITY IMPROVEMENTS

Construction Starts in 7 Days

WATER AND/OR WASTEWATER improvements are coming to your neighborhood. Crews are scheduled to begin work within the next SEVEN days, weather permitting.

Residents will have access to homes at all times. Water service will only be interrupted for short periods of time and advance notice will be provided as to when this will occur. There is never an interruption to wastewater service.

Residents are asked to keep all vehicles off both sides of the street during the week from 7 a.m. to 6 p.m. Travel and driveway access will be limited at times during construction.

For questions, please call 817-392-8306.

MEJORAMIENTO EN LA UTILIDAD DE AGUAS

Construcción Comienza en 7 días

Mejoramiento a agua y aguas residuales llegan a su vecindario. Los equipos están programados para comenzar a trabajar dentro de los próximos SIETE días, si el tiempo lo permite.

Los residentes tendrán acceso a sus hogares en todo momento. El servicio de agua sólo será interrumpido por períodos cortos del tiempo y el previo aviso será proporcionado en cuanto a cuando esto ocurra. Nunca hay una interrupción de servicio de alcantarillado y saneamiento.

Se pide a los residentes que retiren todos los vehículos desde a ambos lados de la calle durante la semana de 7 a.m. a 6 p.m. Los viajes y el acceso a la cochera estarán limitados a veces durante la construcción.

Para preguntas, por favor llame al 817-392-8306.

How will we know construction is starting?

The second door hanger says “Construction Starts Tomorrow.”

The inspector will include his/her business card and contact information on the door hanger.

WATER UTILITY IMPROVEMENTS

Construction Starts TOMORROW

WATER AND/OR WASTEWATER improvements are coming to your neighborhood. Crews are scheduled to begin work **TOMORROW**, weather permitting.

Residents will have access to homes. Water service will only be interrupted for short periods of time and advance notice will be provided as to when this will occur.

Residents are asked to keep all vehicles off both sides of the street during the week from 7 a.m. to 6 p.m. Travel and driveway access will be limited at times during construction.

For questions, please call 817-392-8306.

MEJORAMIENTO EN LA UTILIDAD DE AGUAS

La construcción empieza MAÑANA

Mejoramiento a agua y aguas residuales llegan a su vecindario. Los equipos están programados para comenzar a trabajar **MAÑANA**, si el tiempo lo permite.

Los residentes tendrán acceso a sus hogares en todo momento. El servicio de agua sólo será interrumpido por períodos cortos del tiempo y el previo aviso será proporcionado en cuanto a cuando esto ocurra. Nunca hay una interrupción de servicio de alcantarillado y saneamiento.

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Para preguntas, por favor llame al 817-392-8306.

Where can I get more information?

- Go to www.FortWorthTexas.gov and type in the project number – 103359- in the search bar on the home page. Reed Street and Hatcher Street Water and Sewer Improvements will pop up.
- To get project page updates, scroll down to the bottom of the project page and click on “Subscribe to this page.”
- The link to the project summary/frequently asked questions will be linked to this project page.

How do I report an emergency or non-emergency?

Emergencies

Water main breaks, sewer backups - 24 hours a day

817-392-4477, Select Option 1

Water Call Center (non-emergency)

- 7 am to 7 pm Monday through Friday
- 817-392-4477
- Closed City holidays



Download the MyFW app from the App Store or Google Play. You can report sewer overflows, leaks and water main breaks, missing or broken meter lids, water theft, water violations, no water service, water pressure issues and other sewer concerns.

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Thank you

